#### **CHAPTER V**

# CONCLUSIONS, SUGGESTION, AND RESEARCH LIMITATION

#### A. CONCLUSIONS

This research was conducted to find out the factors that influence taxpayer compliance of personal tax reporting in paying self-tax. Based on the research that has been done, it can be concluded as follows:

- 1. The results of the first hypothesis (H1) show that education level has no effect on personal taxpayers' compliance in paying self-tax.
- 2. The results of the second hypotheses (H2) show that taxation knowledge has positive and significant effect on the individual taxpayers' compliance in paying self-tax.
- 3. The results of the third hypothesis (H3) show that level of trust in government system has no effect on the personal taxpayers' compliance in paying self-tax.
- 4. The results of the fourth hypothesis of the research (H4) show that moral norms has positive and significant effect on personal taxpayers' compliance in paying self-tax.
- 5. The results of the fifth hypothesis of the research (H5) show that tax examination has positive and significant effect on personal taxpayers' compliance in paying self-tax.
- 6. The results of the sixth hypothesis (H6) show that tax consciousness has no effect on personal taxpayers' compliance in paying self-tax.

### **B. SUGGESTION**

Based on research that has been done, there are some suggestions given as follows:

- For further researchers, to use moderation and mediation to broaden the scope of research,
- 2. For further researchers, to increase the coverage of respondents not only online entrepreneurs, but also offline entrepreneurs
- 3. For taxpayers, it is recommended to be obedient and obedient to their obligations as citizens, namely reporting their taxes and paying their taxes according to the rules and regulations.
- 4. For fiskus, to increase socialization to increase public knowledge regarding self-taxation in order for the people to know how to calculate, report and pay personal taxes.

## C. RESEARCH LIMITATION

In this study, researchers realized that there were still many limitations in this study. The limitations in this study are as follows:

- 1. The researcher only conducted the research on online shopping entrepreneurs whose businesses are online.
- The researcher only examined education level, taxation knowledge, level
  of trust in government systems, moral norms, tax examinations, and tax
  consciousness
- Disadvantages of a questionnaire that author used on the question section which only included a few questions.