

ABSTRACT

The Research aims to describe the Smart City in Yogyakarta, The part of the smart city is Smart government toward new public services in Yogyakarta. In these cases related to Jogja Smart Services (JSS) is a new application since 2018. The application an innovation of government to support services in Yogyakarta. In the past, public services to support smart city is UPIK (Unit Pelayanan Informasi Keluhan). In Jogja Smart Services divided two versions, for government and society.

In smart government has indicators to support successful of government program as follows involvement of government in smart city, implementation of government in a smart city, and utilization ICT to support public services in Yogyakarta. One of the most interesting is the strategy of the government to promotion JSS as an embodiment of a smart city. The implementation JSS is application one windows to relation with another service. While the chapters discussed smart government in Yogyakarta, JSS has public services, the participation of government, and open government to share data and information.

Keywords: Smart City, Jogja Smart Services, Smart Services, Smart Governement, Public Services.