

PRODUCTIVITY OF SMART GOVERNMENT TOWARD NEW PUBLIC
SERVICES IN YOGYAKARTA
(STUDY CASES: YOGYAKARTA SMART APPLICATION)

UNDERGRADUATE THESIS

Submitted in Partial Fulfillment of the Requirement
for the Degree of Bachelor of Arts in Government Studies

By:

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DECLARATION PAGE

Herewith I am

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declaring that this undergraduate thesis is my original work. I never submit this thesis to gain the Bachelor Degree in any universities and any publications. I had followed the scientific rules and cited all sources in this thesis. Therefore, this thesis is free from plagiarism. If someday there are certain parties complain and protest to this thesis, I will be responsible and overcome all consequences.

Bantul, July 24, 2019

Ghea Obisva

DEDICATION PAGE

Alhamdulillah, Thanks you so much for Allah SWT everything, one of my dream come true as a government science graduated (S. IP). The dedication page special for our support system in my life.

Special Dedicated for:

Dear Mom and Dad,

Though dedicated letter, I just wanted to tell you both mean the world to me. There are not enough words to express how grateful I am to you. Thank you so much for loving me and guiding me though my life. Since day one, You taught me love, trust and respect, So That I can learn to value myself and to value other as well. I Just simply let you know that I love you so much. Everything you given to me and every lesson you taught me have helped me become who I am today. I am the luckiest person to have the best parents. Thanks you for everything Mom, Dad.

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We are growth and waste time together, Thank you so much for our support. Walaupun kita kalau dekat pasti berantem tapi saat jauh saling merindukan.

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Walaikumsalam, Wr.Wb

Yogyakarta, July 26 th, 2019.

Regards,

GHEA OBISVA

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