

APPENDIX

Appendix 1

Gender				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	36	36.4	36.4
	Female	63	63.6	63.6
	Total	99	100.0	100.0

Appendix 2

Age				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18-21	76	76.8	76.8
	22-25	10	10.1	86.9
	26-30	1	1.0	87.9
	Above 30	12	12.1	100.0
	Total	99	100.0	100.0

Appendix 3

Job				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Student	85	85.9	85.9
	Employee	9	9.1	94.9
	Lecturer	2	2.0	97.0
	Other	3	3.0	100.0
	Total	99	100.0	100.0

Appendix 4

Frequency				
	Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1x Per Week	77	77.8	77.8
	2x Per Week	20	20.2	98.0
	3x Per Week	2	2.0	100.0
	Total	99	100.0	100.0

Appendix 5

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,714
Bartlett's Test of Sphericity	Approx. Chi-Square	84,940
	df	6
	Sig.	,000

Appendix 6

Anti-image Matrices

		X1.1	X1.2	X1.3	X1.4
Anti-image Covariance	X1.1	,770	-,157	-,111	-,100
	X1.2	-,157	,559	-,296	-,087
	X1.3	-,111	-,296	,577	-,093
	X1.4	-,100	-,087	-,093	,867
Anti-image Correlation	X1.1	.809^a	-,239	-,167	-,123
	X1.2	-,239	.664^a	-,521	-,125
	X1.3	-,167	-,521	.673^a	-,132
	X1.4	-,123	-,125	-,132	.846^a

Appendix 7

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2,204	55,092	55,092	2,204	55,092	55,092
2	,781	19,522	74,613			
3	,643	16,073	90,686			
4	,373	9,314	100,000			

Extraction Method: Principal Component Analysis.

Appendix 8

Component Matrix^a

	Component
	1
X1.1	,705
X1.2	,834
X1.3	,820
X1.4	,583

Extraction Method: Principal Component Analysis.
a. 1 components extracted.

Appendix 9

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,827
Bartlett's Test of Sphericity	Approx. Chi-Square	190,071
	df	6
	Sig.	,000

Appendix 10

Anti-image Matrices

		X2.1	X2.2	X2.3	X2.4
Anti-image Covariance	X2.1	,555	-,133	-,126	-,060
	X2.2	-,133	,404	-,130	-,163
	X2.3	-,126	-,130	,441	-,142
	X2.4	-,060	-,163	-,142	,451
Anti-image Correlation	X2.1	.867^a	-,282	-,254	-,119
	X2.2	-,282	.803^a	-,307	-,382
	X2.3	-,254	-,307	.827^a	-,318
	X2.4	-,119	-,382	-,318	.822^a

a. Measures of Sampling Adequacy(MSA)

Appendix 11

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2,894	72,339	72,339	2,894	72,339	72,339
2	,468	11,690	84,029			
3	,337	8,437	92,466			
4	,301	7,534	100,000			

Extraction Method: Principal Component Analysis.

Appendix 12

Component Matrix^a

	Component
	1
X2.1	,804
X2.2	,879
X2.3	,864
X2.4	,853

Extraction Method:
Principal Component
Analysis.

a. 1 components
extracted.

Appendix 13

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,722
Bartlett's Test of Sphericity	Approx. Chi-Square	152,391
	df	6
	Sig.	,000

Appendix 14

Anti-image Matrices

		X3.1	X3.2	X3.3	X3.4
Anti-image Covariance	X3.1	,472	-,211	-,101	-,177
	X3.2	-,211	,637	-,163	,110
	X3.3	-,101	-,163	,447	-,225
	X3.4	-,177	,110	-,225	,500
Anti-image Correlation	X3.1	.758 ^a	-,384	-,219	-,364
	X3.2	-,384	.691 ^a	-,306	,194
	X3.3	-,219	-,306	.741 ^a	-,476
	X3.4	-,364	,194	-,476	.682 ^a

a. Measures of Sampling Adequacy(MSA)

Appendix 15

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2,609	65,218	65,218	2,609	65,218	65,218
2	,731	18,277	83,495			
3	,375	9,385	92,881			
4	,285	7,119	100,000			

Extraction Method: Principal Component Analysis.

Appendix 16

Component Matrix^a

	Component
	1
X3.1	,861
X3.2	,699
X3.3	,868
X3.4	,791

Extraction Method: Principal Component Analysis.

a. 1 components extracted.

Appendix 17

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,785
Bartlett's Test of Sphericity	Approx. Chi-Square	141,638
	df	6
	Sig.	,000

Appendix 18

Anti-image Matrices

		X4.1	X4.2	X4.3	X4.4
Anti-image Covariance	X4.1	,578	-,172	-,041	-,196
	X4.2	-,172	,503	-,222	-,079
	X4.3	-,041	-,222	,544	-,155
	X4.4	-,196	-,079	-,155	,571
Anti-image Correlation	X4.1	.796^a	-,318	-,073	-,340
	X4.2	-,318	.766^a	-,424	-,148
	X4.3	-,073	-,424	.776^a	-,278
	X4.4	-,340	-,148	-,278	.806^a

a. Measures of Sampling Adequacy(MSA)

Appendix 19

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2,651	66,274	66,274	2,651	66,274	66,274
2	,545	13,632	79,906			
3	,463	11,568	91,474			
4	,341	8,526	100,000			

Extraction Method: Principal Component Analysis.

Appendix 20

Component Matrix^a

	Component
	1
X4.1	,797
X4.2	,839
X4.3	,812
X4.4	,807

Extraction Method: Principal Component Analysis.
a. 1 components extracted.

Appendix 21

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,685
Bartlett's Test of Sphericity	Approx. Chi-Square	94,806
	df	6
	Sig.	,000

Appendix 22

Anti-image Matrices

		Y.1	Y.2	Y.3	Y.4
Anti-image Covariance	Y.1	.639	-.204	-.117	-.117
	Y.2	-.204	.495	-.010	-.272
	Y.3	-.117	-.010	.963	.004
	Y.4	-.117	-.272	.004	.551
Anti-image Correlation	Y.1	.756 ^a	-.364	-.149	-.197
	Y.2	-.364	.653 ^a	-.015	-.521
	Y.3	-.149	-.015	.727 ^a	.006
	Y.4	-.197	-.521	.006	.686 ^a

a. Measures of Sampling Adequacy(MSA)

Appendix 23

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	2,144	53,601	53,601	2,144	53,601	53,601
2	1,007	25,164	78,765	1,007	25,164	78,765
3	,515	12,863	91,628			
4	,335	8,372	100,000			

Extraction Method: Principal Component Analysis.

Appendix 24

Component Matrix^a

	Component	
	1	2
Y.1	,802	,087
Y.2	,882	,013
Y.3	-,018	,997
Y.4	,850	-,075

Extraction Method: Principal Component Analysis.

a. 2 components extracted.

Appendix 25

Reliability Statistics

Cronbach's Alpha	N of Items
,718	4

Appendix 26

Reliability Statistics

Cronbach's Alpha	N of Items
,872	4

Appendix 27

Reliability Statistics

Cronbach's Alpha	N of Items
,816	4

Appendix 28

Reliability Statistics

Cronbach's Alpha	N of Items
,828	4

Appendix 29

Reliability Statistics

Cronbach's Alpha	N of Items
,642	4

Appendix 30

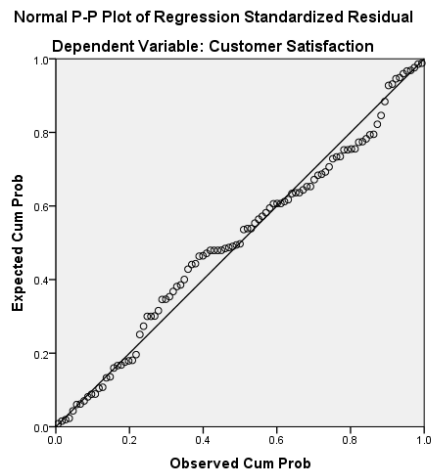
One-Sample Kolmogorov-Smirnov Test

		Unstandardized Residual
N		99
Normal Parameters ^{a,b}	Mean	.0000000
	Std. Deviation	1.27313102
	Absolute	.079
Most Extreme Differences	Positive	.069
	Negative	-.079
Kolmogorov-Smirnov Z		.785
Asymp. Sig. (2-tailed)		.569

a. Test distribution is Normal.

b. Calculated from data.

Appendix 31

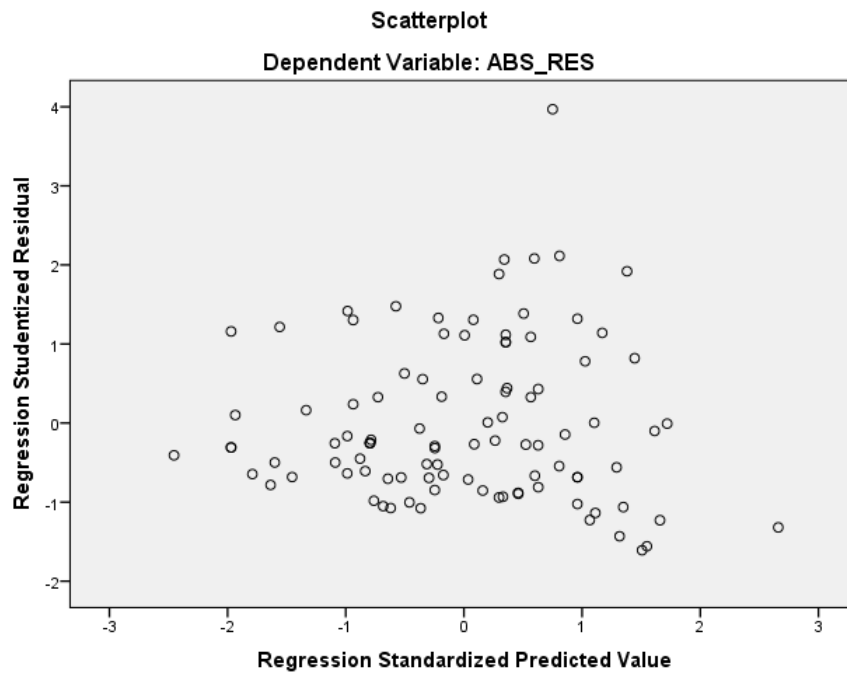


Appendix 32

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	
	B	Std. Error	Beta			
	(Constant)	2.631	.991		2.655	.009
1	Service Quality	-.030	.061	-.062	-.496	.621
	Price	-.087	.050	-.208	-1.727	.087
	Corporate Image	-.036	.060	-.079	-.611	.543
	Location	.066	.054	.163	1.216	.227

a. Dependent Variable: ABS_RES



Appendix 33

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
	B	Std. Error	Beta			Tolerance	VIF
(Constant)	.559	1.591		.352	.726		
1 Service Quality	.349	.098	.304	3.556	.001	.637	1.569
Price	.264	.081	.267	3.264	.002	.696	1.437
Corporate Image	.216	.096	.199	2.262	.026	.599	1.670
Location	.176	.087	.183	2.012	.047	.561	1.784

a. Dependent Variable: Customer Satisfaction

Appendix 34

Coefficients^a

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	.559	1.591		.352	.726
	Service Quality	.349	.098	.304	3.556	.001
	Price	.264	.081	.267	3.264	.002
	Corporate Image	.216	.096	.199	2.262	.026
	Location	.176	.087	.183	2.012	.047

a. Dependent Variable: Customer Satisfaction

Appendix 35

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.750 ^a	.562	.544	1.385

a. Predictors: (Constant), Location, Price, Service Quality, Corporate Image

Appendix 36

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	231.891	4	57.973	30.202	.000 ^b
	Residual	180.432	94	1.919		
	Total	412.323	98			

a. Dependent Variable: Customer Satisfaction

b. Predictors: (Constant), Location, Price, Service Quality, Corporate Image

Appendix 37

Coefficients^a

Model	Unstandardized Coefficients		Standardized Coefficients	t	Sig.
	B	Std. Error	Beta		
1 (Constant)	.559	1.591		.352	.726
Service Quality	.349	.098	.304	3.556	.001
Price	.264	.081	.267	3.264	.002
Corporate Image	.216	.096	.199	2.262	.026
Location	.176	.087	.183	2.012	.047

a. Dependent Variable: Customer Satisfaction

Appendix 39

**KUISIONER KEPUASAN PELANGGAN TERHADAP
AUTOCARE UNIVERSITAS MUHAMMADIYAH YOGYAKARTA
(AUTOCARE UMY)**

Profil Responden :

Nama :

Jenis Kelamin : a. Laki-laki b. Perempuan

Usia : a. 18-21 tahun b. 22-25 c. 26-29 d. 30 tahun ke atas

Status Responden : a. Mahasiswa b. Karyawan c. Dosen d. Lainnya ...

Frekuensi menggunakan jasa Autocare UMY :

a. 1x seminggu b. 2x seminggu c. 3x seminggu d. 4x seminggu e. \geq 5x seminggu

Petunjuk Pengisian Kuisoner : Pilihlah salah satu pilihan jawaban yang telah disediakan dalam tabel di bawah ini, antara lain STS (Sangat Tidak Setuju), TS (Tidak Setuju), N (Netral), S (Setuju), SS (Sangat Setuju) dengan memberikan tanda (X) atau (✓).

No.	Pernyataan	STS	TS	N	S	SS
A.	Kualitas Pelayanan					
	1. Pihak Autocare UMY melayani konsumen dengan cepat.					
	2. Proses pembayaran setelah pelayanan dilakukan dengan mudah.					
	3. Pihak Autocare UMY memberikan pelayanan sesuai dengan keinginan konsumen.					
	4. Pegawai Autocare berkenan mengantar dan menjemput kendaraan di lingkungan UMY.					
B.	Harga					
	1. Harga yang ditawarkan sesuai dengan pelayanan yang didapatkan.					
	2. Harga yang ditawarkan sesuai dengan harga pasar pada umumnya.					
	3. Harga yang ditawarkan terjangkau.					

	4. Harga yang ditawarkan sesuai dengan kualitas layanan yang diberikan.					
C.	Citra Perusahaan					
	1. Autocare UMY memiliki reputasi yang baik.					
	2. Nama dari Autocare mudah untuk diingat.					
	3. Autocare UMY dapat dipercaya.					
	4. Autocare UMY memiliki kualitas yang baik.					
D.	Lokasi					
	1. Lokasi Autocare UMY terletak di lingkungan yang aman.					
	2. Lokasi Autocare UMY mudah diakses oleh konsumen.					
	3. Lokasi Autocare UMY dapat diakses oleh alat transportasi.					
	4. Lokasi Autocare UMY dapat dengan mudah ditemukan.					
E.	Kepuasan Konsumen					
	1. Saya merasa puas setelah mendapatkan pelayanan di Autocare UMY.					
	2. Saya merasa terkesan setelah mendapatkan pelayanan di Autocare UMY.					
	3. Saya merasa senang setelah mendapatkan pelayanan di Autocare UMY.					
	4. Saya merasa kinerja yang diberikan sesuai dengan harapan setelah mendapatkan pelayanan di Autocare UMY.					

Terima kasih atas kesediaan Bapak/Ibu dan Saudara/i dalam pengisian kuisioner ini.

Appendix 38

Gender	Age	Jobs	Frequency	1	2	3	4	X1	5	6	7	8	X2	9	10	11	12	X3	13	14	15	16	X4	17	18	19	20	Y	
Male	22-25	Student	1x per week	5	5	5	5	20	5	5	5	5	20	5	5	5	5	20	4	4	4	5	4	17	5	5	5	5	20
Female	18-21	Student	1x per week	4	5	4	4	17	4	5	5	4	18	4	5	4	4	17	3	4	4	5	16	4	5	4	4	17	
Male	above 30	Employee	1x per week	5	5	5	5	20	5	5	5	5	20	5	5	5	5	20	5	5	5	5	20	5	5	5	5	20	
Male	18-21	Student	1x per week	4	4	4	4	16	5	4	5	5	19	4	4	4	4	16	4	4	4	4	16	4	4	4	4	16	
Male	18-21	Student	1x per week	4	4	5	4	17	5	5	5	5	20	5	5	5	5	20	4	4	4	5	17	5	5	5	5	20	
Female	18-21	Student	1x per week	5	5	5	4	19	5	5	5	5	20	5	5	5	5	20	4	4	4	4	16	5	5	5	5	20	
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	5	17	4	4	4	4	16	4	4	4	4	16	4	4	4	4	16	
Male	above 30	Other	1x per week	5	5	4	5	19	4	4	3	3	14	4	4	4	3	15	3	3	3	4	13	5	3	4	3	15	

Male	18-21	Student	3x per week	5	4	3	4	16	5	4	5	4	4	3	16	5	4	4	4	4	5	18	3	3	3	4	13
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	4	4	4	16	4	4	4	4	4	5	17	4	4	4	4	16
Male	above 30	Employee	2x per week	4	4	4	4	16	4	4	4	3	3	4	14	3	3	3	4	4	4	13	3	4	5	4	16
Female	18-21	Student	1x per week	4	4	4	3	15	4	4	4	4	4	4	16	4	4	4	4	4	4	16	4	4	4	4	16
Female	18-21	Student	1x per week	4	5	5	5	19	4	4	4	4	4	4	16	4	4	4	4	4	4	16	5	5	5	5	20
Female	18-21	Student	1x per week	4	5	4	5	18	4	5	4	5	18	4	16	4	4	4	4	4	4	16	5	5	5	5	20
Female	18-21	Student	1x per week	4	4	4	4	16	5	5	5	5	20	4	16	4	4	4	4	4	4	16	4	4	4	5	17
Female	18-21	Student	1x per week	5	5	5	5	20	4	4	4	4	16	4	16	4	4	4	4	4	4	16	5	5	5	5	20
Female	18-21	Student	1x per week	4	4	4	5	17	4	4	4	4	16	5	20	4	4	4	4	4	4	16	5	5	5	5	20

Female	18-21	Student	ix per week	4	4	4	5	17	4	4	4	4	4	4	4	4	4	4	16	4	4	4	4	4	4	16	5	5	5	5	5	20
Female	18-21	Student	ix per week	4	4	4	5	17	5	5	5	5	20	4	4	4	4	4	16	4	4	4	4	4	4	16	5	5	5	5	20	
Female	18-21	Student	ix per week	4	4	4	4	16	4	4	4	4	16	4	4	4	4	4	16	4	4	4	4	4	4	16	4	4	4	4	16	
Female	18-21	Student	ix per week	4	4	5	4	17	4	5	5	5	19	4	4	4	4	4	16	5	4	4	4	4	4	17	4	4	4	4	16	
Female	18-21	Student	ix per week	4	5	5	4	18	5	5	5	5	20	4	4	5	5	5	18	4	4	4	4	4	4	16	5	4	5	5	19	
Female	18-21	Student	ix per week	4	5	5	4	18	5	5	5	5	20	4	4	4	4	4	16	4	4	4	4	4	4	16	5	4	5	5	18	
Female	18-21	Student	ix per week	3	3	3	4	13	3	3	3	4	13	3	4	3	3	13	3	3	3	2	3	3	3	11	3	3	3	3	12	
Female	18-21	Student	ix per week	3	4	3	5	15	4	4	4	4	16	3	3	3	4	13	4	4	4	4	4	4	16	4	4	4	4	16		
Male	18-21	Student	ix per week	4	3	3	4	14	4	4	3	3	14	3	3	3	4	13	2	3	3	3	3	3	11	3	3	3	3	12		

Female	18-21	Student	1x per week	5	5	5	4	19	5	5	5	5	5	5	5	20	4	4	4	4	4	4	16	5	4	4	5	4	5	4	18
Female	18-21	Student	1x per week	5	5	5	4	19	5	5	5	4	4	4	4	20	4	4	4	4	4	4	16	5	4	4	5	4	5	4	18
Female	18-21	Student	1x per week	5	5	5	5	20	5	4	4	4	4	4	16	5	5	5	4	4	4	19	5	4	4	5	4	5	5	19	
Female	18-21	Student	1x per week	5	5	5	5	20	5	4	4	4	4	4	16	5	5	5	4	4	4	16	5	4	4	5	4	5	4	18	
Female	18-21	Student	2x per week	4	4	4	4	16	5	5	4	4	4	4	18	5	5	5	4	4	4	20	5	5	5	5	5	5	5	5	20
Female	18-21	Student	1x per week	5	5	5	5	20	5	5	4	4	4	4	18	4	4	4	5	5	5	18	4	4	5	5	4	4	5	18	
Female	18-21	Student	1x per week	4	5	5	5	19	4	5	4	5	4	5	19	4	4	3	4	4	5	17	4	4	4	4	4	5	5	19	
Female	18-21	Student	1x per week	3	4	4	4	15	4	4	4	4	4	4	16	4	5	5	4	4	5	19	4	4	4	4	5	5	5	19	
Female	18-21	Student	1x per week	4	5	4	5	18	5	5	5	5	5	5	20	4	5	4	5	5	5	19	4	4	4	4	5	4	5	19	

Female	18-21	Student	1x per week	4	3	5	4	16	5	4	4	4	4	4	4	4	4	4	16	5	4	4	4	4	17
Female	18-21	Student	1x per week	5	5	5	4	19	4	4	4	5	17	5	4	5	4	18	4	4	4	4	4	4	18
Female	18-21	Student	1x per week	3	5	5	4	17	5	5	5	4	18	5	5	5	5	20	4	5	5	5	5	5	20
Female	18-21	Student	2x per week	4	5	5	5	19	5	5	4	5	19	4	4	5	4	17	4	4	4	4	4	5	18
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	4	16	4	4	4	4	16	4	4	4	4	4	5	19
Male	18-21	Student	2x per week	4	4	4	4	16	3	3	3	3	12	4	4	4	4	16	3	3	3	3	3	3	12
Male	22-25	Student	1x per week	3	4	5	4	16	4	3	4	3	14	4	3	4	5	16	4	3	3	4	4	5	18
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	4	16	3	4	3	3	13	4	4	4	4	4	4	16
Female	18-21	Student	2x per week	4	5	5	3	17	4	2	2	3	11	4	4	4	4	16	3	4	4	4	4	4	16

Female	18-21	Student	1x per week	4	5	5	5	19	5	5	5	5	5	5	5	5	5	5	20	5	5	5	20
Male	18-21	Student	2x per week	4	5	4	4	17	5	5	5	5	20	4	4	4	4	4	16	5	4	4	17
Female	18-21	Student	2x per week	4	5	5	4	18	4	5	5	5	19	4	4	5	4	4	16	5	4	5	18
Female	18-21	Student	1x per week	4	5	4	4	17	4	5	4	5	18	4	4	5	4	4	16	4	5	4	18
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	4	16	5	4	5	4	4	16	5	5	5	20
Female	18-21	Student	1x per week	4	5	5	5	19	5	5	5	5	20	4	4	4	4	5	19	5	5	5	20
Female	18-21	Student	1x per week	4	4	3	4	15	3	4	3	4	14	3	3	3	3	4	13	4	3	3	13
Female	18-21	Student	1x per week	4	5	5	4	18	5	5	5	5	20	4	3	5	5	4	14	5	4	5	19
Female	18-21	Student	1x per week	4	5	4	4	17	4	5	4	5	18	4	4	5	5	4	14	4	4	4	17

Female	18-21	Student	1x per week	4	5	5	5	19	4	4	5	5	19	4	4	5	5	5	5	19
Female	18-21	Student	1x per week	3	4	4	5	16	4	4	5	4	17	4	4	4	4	4	5	18
Female	18-21	Student	1x per week	4	5	4	4	17	5	5	4	5	19	4	4	4	4	4	5	18
Female	18-21	Student	1x per week	4	4	3	3	14	4	4	4	4	14	3	3	3	3	3	12	14
Female	18-21	Student	2x per week	4	4	4	3	15	5	5	4	4	17	5	4	4	5	4	17	17
Female	18-21	Student	1x per week	3	5	5	4	17	5	5	5	5	20	4	3	5	4	3	14	18
Female	18-21	Student	1x per week	3	5	4	4	16	4	5	4	5	18	3	4	5	4	4	16	18
Female	18-21	Student	1x per week	4	4	4	4	16	4	4	4	4	16	4	4	4	3	4	15	16
Female	18-21	Student	2x per week	4	5	5	5	19	4	5	4	4	17	4	4	5	3	5	17	19

Female	18-21	Student	2x per week	4	5	4	18	4	5	5	19	4	4	3	4	15	5	5	5	5	20
Male	18-21	Student	2x per week	5	5	5	20	4	4	4	16	4	4	4	4	16	5	5	5	5	20
Male	22-25	Student	2x per week	4	4	4	16	4	4	4	16	4	4	3	3	14	4	5	5	5	19
Female	18-21	Student	1x per week	4	4	4	16	4	3	4	15	4	4	3	4	15	4	4	4	4	16
Male	22-25	Student	1x per week	4	4	4	16	4	4	4	16	4	4	3	3	14	4	4	4	4	16
Male	22-25	Student	1x per week	4	4	4	16	5	5	4	19	4	5	3	3	14	4	4	4	4	16
Male	22-25	Student	1x per week	5	5	5	20	4	4	4	16	4	4	4	4	16	4	4	4	4	16
Female	18-21	Student	1x per week	5	5	5	20	4	4	3	15	4	4	3	3	15	4	4	5	5	18
Male	22-25	Student	1x per week	4	4	4	16	4	4	4	16	4	4	3	4	15	4	5	5	4	18

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