

LAMPIRAN

LEMBAR PENJELASAN PENELITIAN

Kepada Yth. Calon Responden

Dengan hormat,

Saya yang bertanda tangan dibawah ini :

Nama : Radius Prawiro

NIM : 20161030035

Saya sedang melakukan penelitian yang berjudul “Pengukuran dan Analisis Waktu Tunggu Pelayanan di Instalasi Gawat Darurat Rumah Sakit PKU Muhammadiyah Bantul”. Selanjutnya saya mohon kesedian ibu/bapak untuk mengisi kuesioner dengan jujur apa adanya. Jawaban yang diberikan akan dirahasiakan dan digunakan oleh peneliti hanya untuk keperluan penelitian.

Atas partisipasinya dalam memberikan bantuan dan kerjasama dalam penelitian ini, saya ucapkan terimakasih.

Yogyakarta, 2018

Hormat saya

Radius Prawiro

LEMBAR PERSETUJUAN RESPONDEN

Setelah mendapatkan penjelasan dari peneliti dalam penelitian dengan judul Pengukuran dan Analisis Waktu Tunggu Pelayanan di Instalasi Gawat Darurat Rumah Sakit PKU Muhammadiyah Bantul, maka saya:

Nama :

Alamat :

Dengan ini menyatakan bersedia menjadi responden dalam penelitian ini. Saya percaya bahwa penelitian ini tidak akan merugikan saya, dan segala informasi yang saya berikan dijamin kerahasiaannya. Jawaban yang akan saya berikan adalah jawaban yang sebenarnya. Berdasarkan hal tersebut maka dengan ini saya menyatakan sukarela untuk menjadi responden dan berpartisipasi aktif dalam penelitian ini.

Yogyakarta, 2018

Responden

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**PENGUKURAN DAN ANALISIS WAKTU TUNGGU PELAYANAN
DI INSTALASI GAWAT DARURAT RUMAH SAKIT
PKU MUHAMMADIYAH BANTUL**

A. Identitas Responden

1. Nama :
2. Alamat :

B. Waktu Tunggu Pelayanan IGD

Petunjuk Pengisian

Bacalah baik-baik setiap pertanyaan dan beri tanda (√) pada jawaban yang tersedia.

No	Pertanyaan	Jawaban
	Waktu Tunggu Pelayanan	
1.	Waktu tunggu pasien masuk triase	a. <1 menit b. 1-5 menit c. > 5 menit
2.	Waktu rata-rata dari triase ke pemeriksaan oleh dokter	a. <1 menit b. 1-5 menit c. > 5 menit
3.	Waktu rata-rata antara pemeriksaan dokter hingga mendapatkan terapi dan meninggalkan IGD	a. 1 – 2 jam b. 3 – 4 jam c. 5 – 6 jam d. > 6 jam
4.	Total waktu tunggu di instalasi gawat darurat	a. 1 – 2 jam b. 3 – 4 jam c. 5 – 6 jam d. > 6 jam
	Faktor yang Mempengaruhi Waktu Tunggu	
	Faktor Pasien	
5.	Usia	1. <17 tahun 2. 7 – 25 tahun 3. 26 – 45 tahun 4. 46-65 tahun 5. > 65 tahun

No	Pertanyaan	Jawaban
6.	Jenis kelamin	1.Perempuan 2.Laki-Laki
7.	Pendidikan	1.Pendidikan Dasar 2.Pendidikan Menengah 3.Pendidikan Tinggi
8.	Kondisi keparahan pasien	1.Mengancam nyawa 2.Segera 3.Tidak segera
9.	Alasan meninggalkan IGD	1.Pindah ke bangsal 2.Dipulangkan 3.Kematian 4.Atas permintaan sendiri
	Faktor SDM Rumah Sakit	
10.	Jumlah Staff	1.Sesuai 2.Tidak sesuai
11.	Shift Masuk	1. Pagi 2. Siang 3. Malam
12.	Prosedur Pelayanan	1.Sesuai 2.Tidak sesuai
13.	Kehadiran Dokter Spesialis Emergency	1.Tepat waktu 2.Tidak tepat waktu

Frequencies

Waktu tunggu pasien masuk triase

	Frequency	Percent	Valid Percent	Cumulativ e Percent
Valid < 1 menit	95	96.0	96.0	96.0
1 - 5 menit	4	4.0	4.0	100.0
Total	99	100.0	100.0	

Waktu rata-rata dari triase ke pemeriksaan oleh dokter

	Frequency	Percent	Valid Percent	Cumulativ e Percent
Valid < 1 menit	29	29.3	29.3	29.3
1 - 5 menit	70	70.7	70.7	100.0
Total	99	100.0	100.0	

Waktu rata-rata antara pemeriksaan dokter hingga mendapat terapi dan meninggalkan IGD

	Frequency	Percent	Valid Percent	Cumulativ e Percent
Valid 1 - 2 jam	48	48.5	48.5	48.5
3 - 4 jam	44	44.4	44.4	92.9
5 - 6 jam	7	7.1	7.1	100.0
Total	99	100.0	100.0	

Total waktu tunggu di IGD

	Frequency	Percent	Valid Percent	Cumulativ e Percent
Valid 1 - 2 jam	48	48.5	48.5	48.5
3 - 4 jam	44	44.4	44.4	92.9
5 - 6 jam	7	7.1	7.1	100.0
Total	99	100.0	100.0	

Usia

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid < 17 tahun	24	24.2	24.2	24.2
17 - 25 tahun	5	5.1	5.1	29.3
26 - 45 tahun	23	23.2	23.2	52.5
46 - 65 tahun	28	28.3	28.3	80.8
> 65 tahun	19	19.2	19.2	100.0
Total	99	100.0	100.0	

Jenis Kelamin

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Perempuan	38	38.4	38.4	38.4
Laki-Laki	61	61.6	61.6	100.0
Total	99	100.0	100.0	

Pendidikan

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Pendidikan Dasar	39	39.4	39.4	39.4
Pendidikan Menengah	43	43.4	43.4	82.8
Pendidikan Tinggi	17	17.2	17.2	100.0
Total	99	100.0	100.0	

Kondisi Keperahan Pasien

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Mengancam Nyawa	10	10.1	10.1	10.1
Segera	41	41.4	41.4	51.5
Tidak Segera	48	48.5	48.5	100.0
Total	99	100.0	100.0	

Alasan Meninggalkan IGD

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pindah Ke Bangsal	68	68.7	68.7	68.7
	Dipulangkan	31	31.3	31.3	100.0
	Total	99	100.0	100.0	

Jumlah Staff

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Memadai	99	100.0	100.0	100.0

Shift Masuk

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Pagi	50	50.5	50.5	50.5
	Siang	28	28.3	28.3	78.8
	Malam	21	21.2	21.2	100.0
	Total	99	100.0	100.0	

Prosedur Pelayanan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sesuai	99	100.0	100.0	100.0

Kehadiran Dokter Spesialis Emergency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tepat Waktu	96	97.0	97.0	97.0
	Tidak Tepat Waktu	3	3.0	3.0	100.0
	Total	99	100.0	100.0	

T-Test

Group Statistics

	Waktu tunggu pasien masuk triase	N	Mean	Std. Deviation	Std. Error Mean
Usia	< 1 menit	95	3.0842	1.44887	.14865
	1 - 5 menit	4	4.2500	.50000	.25000
Jenis Kelamin	< 1 menit	95	1.6105	.49022	.05030
	1 - 5 menit	4	1.7500	.50000	.25000
Pendidikan	< 1 menit	95	1.7789	.73193	.07509
	1 - 5 menit	4	1.7500	.50000	.25000
Kondisi Keparahan Pasien	< 1 menit	95	2.3684	.66927	.06867
	1 - 5 menit	4	2.7500	.50000	.25000
Alasan Meninggalkan IGD	< 1 menit	95	1.2947	.45834	.04703
	1 - 5 menit	4	1.7500	.50000	.25000
Jumlah Staf	< 1 menit	95	1.0000	.00000 ^a	.00000
	1 - 5 menit	4	1.0000	.00000 ^a	.00000
Shift Masuk	< 1 menit	95	1.7053	.81049	.08315
	1 - 5 menit	4	1.7500	.50000	.25000
Prosedur Pelayanan	< 1 menit	95	1.0000	.00000 ^a	.00000
	1 - 5 menit	4	1.0000	.00000 ^a	.00000
Kehadiran Dokter Spesialis Emergency	< 1 menit	95	1.0316	.17580	.01804
	1 - 5 menit	4	1.0000	.00000	.00000

a. t cannot be computed because the standard deviations of both groups are 0.

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means						
		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Usia	Equal variances assumed	4.387	.039	-1.598	97	.113	-1.16579	.72938	-2.61341	.28184
	Equal variances not assumed			-4.008	5.474	.009	-1.16579	.29086	-1.89438	-.43720
Jenis Kelamin	Equal variances assumed	2.916	.091	-.557	97	.579	-.13947	.25037	-.63639	.35745
	Equal variances not assumed			-.547	3.248	.620	-.13947	.25501	-.91712	.63818
Pendidikan	Equal variances assumed	1.679	.198	.078	97	.938	.02895	.37050	-.70639	.76428
	Equal variances not assumed			.111	3.565	.918	.02895	.26103	-.73206	.78995
Kondisi Keparahan Pasien	Equal variances assumed	2.242	.138	-1.125	97	.263	-.38158	.33927	-1.05493	.29177
	Equal variances not assumed			-1.472	3.469	.225	-.38158	.25926	-1.14699	.38384
Alasan Meninggalkan IGD	Equal variances assumed	.176	.676	-1.940	97	.055	-.45526	.23463	-.92094	.01042
	Equal variances not assumed			-1.790	3.216	.165	-.45526	.25438	-1.23493	.32440
Shift Masuk	Equal variances assumed	3.972	.049	-.109	97	.913	-.04474	.40970	-.85789	.76841
	Equal variances not assumed			-.170	3.699	.874	-.04474	.26347	-.80031	.71084
Kehadiran Dokter Spesialis Emergency	Equal variances assumed	.546	.462	.357	97	.722	.03158	.08833	-.14374	.20690
	Equal variances not assumed			1.751	94.000	.083	.03158	.01804	-.00423	.06739

T-Test

Group Statistics

	Waktu rata-rata dari triase ke pemeriksaan	N	Mean	Std. Deviation	Std. Error Mean
Usia	< 1 menit	29	2.9655	1.40109	.26018
	1 - 5 menit	70	3.2000	1.46059	.17457
Jenis Kelamin	< 1 menit	29	1.6207	.49380	.09170
	1 - 5 menit	70	1.6143	.49028	.05860
Pendidikan	< 1 menit	29	1.8276	.75918	.14098
	1 - 5 menit	70	1.7571	.71090	.08497
Kondisi Keparahan Pasien	< 1 menit	29	1.7931	.55929	.10386
	1 - 5 menit	70	2.6286	.54298	.06490
Alasan Meninggalkan IGD	< 1 menit	29	1.2069	.41225	.07655
	1 - 5 menit	70	1.3571	.48262	.05768
Jumlah Staff	< 1 menit	29	1.0000	.00000 ^a	.00000
	1 - 5 menit	70	1.0000	.00000 ^a	.00000
Shif t Masuk	< 1 menit	29	1.5862	.73277	.13607
	1 - 5 menit	70	1.7571	.82419	.09851
Prosedur Pelayanan	< 1 menit	29	1.0000	.00000 ^a	.00000
	1 - 5 menit	70	1.0000	.00000 ^a	.00000
Kehadiran Dokter Spesialis Emergency	< 1 menit	29	1.0000	.00000	.00000
	1 - 5 menit	70	1.0429	.20400	.02438

a. t cannot be computed because the standard deviations of both groups are 0.

Independent Samples Test

		Levene's Test for Equality of Variances		t-test for Equality of Means						
		F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference	
									Lower	Upper
Usia	Equal variances assumed	.242	.624	-.735	97	.464	-.23448	.31881	-.86724	.39827
	Equal variances not assumed			-.748	54.412	.457	-.23448	.31332	-.86254	.39357
Jenis Kelamin	Equal variances assumed	.014	.905	.059	97	.953	.00640	.10850	-.20893	.22174
	Equal variances not assumed			.059	52.019	.953	.00640	.10882	-.21196	.22477
Pendidikan	Equal variances assumed	.070	.792	.440	97	.661	.07044	.16014	-.24740	.38828
	Equal variances not assumed			.428	49.393	.671	.07044	.16460	-.26027	.40116
Kondisi Keparahan Pasien	Equal variances assumed	.741	.391	-6.907	97	.000	-.83547	.12096	-1.07554	-.59540
	Equal variances not assumed			-6.822	50.981	.000	-.83547	.12247	-1.08133	-.58960
Alasan Meninggalkan IGD	Equal variances assumed	11.582	.001	-1.468	97	.145	-.15025	.10234	-.35336	.05286
	Equal variances not assumed			-1.567	60.861	.122	-.15025	.09585	-.34193	.04143
Shif t Masuk	Equal variances assumed	1.313	.255	-.969	97	.335	-.17094	.17642	-.52108	.17921
	Equal variances not assumed			-1.018	58.519	.313	-.17094	.16799	-.50713	.16526
Kehadiran Dokter Spesialis Emergency	Equal variances assumed	5.577	.020	-1.128	97	.262	-.04286	.03800	-.11827	.03255
	Equal variances not assumed			-1.758	69.000	.083	-.04286	.02438	-.09150	.00578

Oneway

Descriptives

		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
Usia	1 - 2 jam	48	2.8125	1.42405	.20554	2.3990	3.2260	1.00	5.00
	3 - 4 jam	44	3.3636	1.39918	.21093	2.9382	3.7890	1.00	5.00
	5 - 6 jam	7	3.8571	1.46385	.55328	2.5033	5.2110	1.00	5.00
	Total	99	3.1313	1.44028	.14475	2.8441	3.4186	1.00	5.00
Jenis Kelamin	1 - 2 jam	48	1.6250	.48925	.07062	1.4829	1.7671	1.00	2.00
	3 - 4 jam	44	1.5909	.49735	.07498	1.4397	1.7421	1.00	2.00
	5 - 6 jam	7	1.7143	.48795	.18443	1.2630	2.1656	1.00	2.00
	Total	99	1.6162	.48879	.04913	1.5187	1.7136	1.00	2.00
Pendidikan	1 - 2 jam	48	1.8542	.71428	.10310	1.6468	2.0616	1.00	3.00
	3 - 4 jam	44	1.7500	.71933	.10844	1.5313	1.9687	1.00	3.00
	5 - 6 jam	7	1.4286	.78680	.29738	.7009	2.1562	1.00	3.00
	Total	99	1.7778	.72218	.07258	1.6337	1.9218	1.00	3.00
Kondisi Keperawatan Pasien	1 - 2 jam	48	2.6667	.51914	.07493	2.5159	2.8174	1.00	3.00
	3 - 4 jam	44	2.1818	.69123	.10421	1.9717	2.3920	1.00	3.00
	5 - 6 jam	7	1.7143	.48795	.18443	1.2630	2.1656	1.00	2.00
	Total	99	2.3838	.66558	.06689	2.2511	2.5166	1.00	3.00
Alasan Meninggalkan IGD	1 - 2 jam	48	1.5625	.50133	.07236	1.4169	1.7081	1.00	2.00
	3 - 4 jam	44	1.0909	.29080	.04384	1.0025	1.1793	1.00	2.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.3131	.46613	.04685	1.2202	1.4061	1.00	2.00
Jumlah Staf	1 - 2 jam	48	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
Shift Masuk	1 - 2 jam	48	1.6250	.78889	.11387	1.3959	1.8541	1.00	3.00
	3 - 4 jam	44	1.7273	.78839	.11885	1.4876	1.9670	1.00	3.00
	5 - 6 jam	7	2.1429	.89974	.34007	1.3107	2.9750	1.00	3.00
	Total	99	1.7071	.79863	.08027	1.5478	1.8664	1.00	3.00
Prosedur Pelayanan	1 - 2 jam	48	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
Kehadiran Dokter Spesialis Emergency	1 - 2 jam	48	1.0625	.24462	.03531	.9915	1.1335	1.00	2.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0303	.17229	.01732	.9959	1.0647	1.00	2.00

Test of Homogeneity of Variances

	Levene Statistic	df 1	df 2	Sig.
Usia	.105	2	96	.900
Jenis Kelamin	1.265	2	96	.287
Pendidikan	.151	2	96	.860
Kondisi Keperahan Pasien	1.433	2	96	.244
Alasan Meninggalkan IGD	58.412	2	96	.000
Jumlah Staff	.	2	.	.
Shift Masuk	.040	2	96	.961
Prosedur Pelayanan	.	2	.	.
Kehadiran Dokter Spesialis Emergency	7.570	2	96	.001

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Usia	Between Groups	10.941	2	5.471	2.730	.070
	Within Groups	192.351	96	2.004		
	Total	203.293	98			
Jenis Kelamin	Between Groups	.099	2	.050	.204	.816
	Within Groups	23.315	96	.243		
	Total	23.414	98			
Pendidikan	Between Groups	1.168	2	.584	1.122	.330
	Within Groups	49.943	96	.520		
	Total	51.111	98			
Kondisi Keperahan Pasien	Between Groups	8.773	2	4.387	12.157	.000
	Within Groups	34.641	96	.361		
	Total	43.414	98			
Alasan Meninggalkan IGD	Between Groups	5.844	2	2.922	18.158	.000
	Within Groups	15.449	96	.161		
	Total	21.293	98			
Jumlah Staff	Between Groups	.000	2	.000	.	.
	Within Groups	.000	96	.000		
	Total	.000	98			
Shift Masuk	Between Groups	1.671	2	.835	1.318	.272
	Within Groups	60.834	96	.634		
	Total	62.505	98			
Prosedur Pelayanan	Between Groups	.000	2	.000	.	.
	Within Groups	.000	96	.000		
	Total	.000	98			
Kehadiran Dokter Spesialis Emergency	Between Groups	.097	2	.048	1.648	.198
	Within Groups	2.813	96	.029		
	Total	2.909	98			

Post Hoc Tests

Multiple Comparisons

LSD

Dependent Variable	(I) Waktu rata-rata antara pemeriksaan dokter hingga mendapat terapi dan meninggalkan IGD	(J) Waktu rata-rata antara pemeriksaan dokter hingga mendapat terapi dan meninggalkan IGD	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
						Lower Bound	Upper Bound
Usia	1 - 2 jam	3 - 4 jam	-.55114	.29543	.065	-1.1376	.0353
		5 - 6 jam	-1.04464	.57270	.071	-2.1814	.0921
	3 - 4 jam	1 - 2 jam	.55114	.29543	.065	-.0353	1.1376
		5 - 6 jam	-.49351	.57600	.394	-1.6369	.6498
	5 - 6 jam	1 - 2 jam	1.04464	.57270	.071	-.0921	2.1814
		3 - 4 jam	.49351	.57600	.394	-.6498	1.6369
Jenis Kelamin	1 - 2 jam	3 - 4 jam	.03409	.10286	.741	-.1701	.2383
		5 - 6 jam	-.08929	.19939	.655	-.4851	.3065
	3 - 4 jam	1 - 2 jam	-.03409	.10286	.741	-.2383	.1701
		5 - 6 jam	-.12338	.20054	.540	-.5214	.2747
	5 - 6 jam	1 - 2 jam	.08929	.19939	.655	-.3065	.4851
		3 - 4 jam	.12338	.20054	.540	-.2747	.5214
Pendidikan	1 - 2 jam	3 - 4 jam	.10417	.15054	.491	-.1947	.4030
		5 - 6 jam	.42560	.29182	.148	-.1537	1.0049
	3 - 4 jam	1 - 2 jam	-.10417	.15054	.491	-.4030	.1947
		5 - 6 jam	.32143	.29350	.276	-.2612	.9040
	5 - 6 jam	1 - 2 jam	-.42560	.29182	.148	-1.0049	.1537
		3 - 4 jam	-.32143	.29350	.276	-.9040	.2612
Kondisi Keperahan Pasien	1 - 2 jam	3 - 4 jam	.48485*	.12537	.000	.2360	.7337
		5 - 6 jam	.95238*	.24304	.000	.4700	1.4348
	3 - 4 jam	1 - 2 jam	-.48485*	.12537	.000	-.7337	-.2360
		5 - 6 jam	.46753	.24444	.059	-.0177	.9527
	5 - 6 jam	1 - 2 jam	-.95238*	.24304	.000	-1.4348	-.4700
		3 - 4 jam	-.46753	.24444	.059	-.9527	.0177
Alasan Meninggalkan IGD	1 - 2 jam	3 - 4 jam	.47159*	.08373	.000	.3054	.6378
		5 - 6 jam	.56250*	.16230	.001	.2403	.8847
	3 - 4 jam	1 - 2 jam	-.47159*	.08373	.000	-.6378	-.3054
		5 - 6 jam	.09091	.16324	.579	-.2331	.4149
	5 - 6 jam	1 - 2 jam	-.56250*	.16230	.001	-.8847	-.2403
		3 - 4 jam	-.09091	.16324	.579	-.4149	.2331
Shift Masuk	1 - 2 jam	3 - 4 jam	-.10227	.16614	.540	-.4321	.2275
		5 - 6 jam	-.51786	.32207	.111	-1.1572	.1214
	3 - 4 jam	1 - 2 jam	.10227	.16614	.540	-.2275	.4321
		5 - 6 jam	-.41558	.32393	.203	-1.0586	.2274
	5 - 6 jam	1 - 2 jam	.51786	.32207	.111	-.1214	1.1572
		3 - 4 jam	.41558	.32393	.203	-.2274	1.0586
Kehadiran Dokter Spesialis Emergency	1 - 2 jam	3 - 4 jam	.06250	.03572	.083	-.0084	.1334
		5 - 6 jam	.06250	.06925	.369	-.0750	.2000
	3 - 4 jam	1 - 2 jam	-.06250	.03572	.083	-.1334	.0084
		5 - 6 jam	.00000	.06965	1.000	-.1383	.1383
	5 - 6 jam	1 - 2 jam	-.06250	.06925	.369	-.2000	.0750
		3 - 4 jam	.00000	.06965	1.000	-.1383	.1383

*. The mean difference is significant at the .05 level.

Oneway

Descriptives

		N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
						Lower Bound	Upper Bound		
Usia	1 - 2 jam	48	2.8125	1.42405	.20554	2.3990	3.2260	1.00	5.00
	3 - 4 jam	44	3.3636	1.39918	.21093	2.9382	3.7890	1.00	5.00
	5 - 6 jam	7	3.8571	1.46385	.55328	2.5033	5.2110	1.00	5.00
	Total	99	3.1313	1.44028	.14475	2.8441	3.4186	1.00	5.00
Jenis Kelamin	1 - 2 jam	48	1.6250	.48925	.07062	1.4829	1.7671	1.00	2.00
	3 - 4 jam	44	1.5909	.49735	.07498	1.4397	1.7421	1.00	2.00
	5 - 6 jam	7	1.7143	.48795	.18443	1.2630	2.1656	1.00	2.00
	Total	99	1.6162	.48879	.04913	1.5187	1.7136	1.00	2.00
Pendidikan	1 - 2 jam	48	1.8542	.71428	.10310	1.6468	2.0616	1.00	3.00
	3 - 4 jam	44	1.7500	.71933	.10844	1.5313	1.9687	1.00	3.00
	5 - 6 jam	7	1.4286	.78680	.29738	.7009	2.1562	1.00	3.00
	Total	99	1.7778	.72218	.07258	1.6337	1.9218	1.00	3.00
Kondisi Keperawatan Pasien	1 - 2 jam	48	2.6667	.51914	.07493	2.5159	2.8174	1.00	3.00
	3 - 4 jam	44	2.1818	.69123	.10421	1.9717	2.3920	1.00	3.00
	5 - 6 jam	7	1.7143	.48795	.18443	1.2630	2.1656	1.00	2.00
	Total	99	2.3838	.66558	.06689	2.2511	2.5166	1.00	3.00
Alasan Meninggalkan IGD	1 - 2 jam	48	1.5625	.50133	.07236	1.4169	1.7081	1.00	2.00
	3 - 4 jam	44	1.0909	.29080	.04384	1.0025	1.1793	1.00	2.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.3131	.46613	.04685	1.2202	1.4061	1.00	2.00
Jumlah Staff	1 - 2 jam	48	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
Shif t Masuk	1 - 2 jam	48	1.6250	.78889	.11387	1.3959	1.8541	1.00	3.00
	3 - 4 jam	44	1.7273	.78839	.11885	1.4876	1.9670	1.00	3.00
	5 - 6 jam	7	2.1429	.89974	.34007	1.3107	2.9750	1.00	3.00
	Total	99	1.7071	.79863	.08027	1.5478	1.8664	1.00	3.00
Prosedur Pelayanan	1 - 2 jam	48	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
Kehadiran Dokter Spesialis Emergency	1 - 2 jam	48	1.0625	.24462	.03531	.9915	1.1335	1.00	2.00
	3 - 4 jam	44	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	5 - 6 jam	7	1.0000	.00000	.00000	1.0000	1.0000	1.00	1.00
	Total	99	1.0303	.17229	.01732	.9959	1.0647	1.00	2.00

Test of Homogeneity of Variances

	Levene Statistic	df 1	df 2	Sig.
Usia	.105	2	96	.900
Jenis Kelamin	1.265	2	96	.287
Pendidikan	.151	2	96	.860
Kondisi Keperahan Pasien	1.433	2	96	.244
Alasan Meninggalkan IGD	58.412	2	96	.000
Jumlah Staff	.	2	.	.
Shift Masuk	.040	2	96	.961
Prosedur Pelayanan	.	2	.	.
Kehadiran Dokter Spesialis Emergency	7.570	2	96	.001

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
Usia	Between Groups	10.941	2	5.471	2.730	.070
	Within Groups	192.351	96	2.004		
	Total	203.293	98			
Jenis Kelamin	Between Groups	.099	2	.050	.204	.816
	Within Groups	23.315	96	.243		
	Total	23.414	98			
Pendidikan	Between Groups	1.168	2	.584	1.122	.330
	Within Groups	49.943	96	.520		
	Total	51.111	98			
Kondisi Keperahan Pasien	Between Groups	8.773	2	4.387	12.157	.000
	Within Groups	34.641	96	.361		
	Total	43.414	98			
Alasan Meninggalkan IGD	Between Groups	5.844	2	2.922	18.158	.000
	Within Groups	15.449	96	.161		
	Total	21.293	98			
Jumlah Staff	Between Groups	.000	2	.000	.	.
	Within Groups	.000	96	.000		
	Total	.000	98			
Shift Masuk	Between Groups	1.671	2	.835	1.318	.272
	Within Groups	60.834	96	.634		
	Total	62.505	98			
Prosedur Pelayanan	Between Groups	.000	2	.000	.	.
	Within Groups	.000	96	.000		
	Total	.000	98			
Kehadiran Dokter Spesialis Emergency	Between Groups	.097	2	.048	1.648	.198
	Within Groups	2.813	96	.029		
	Total	2.909	98			

Post Hoc Tests

Multiple Comparisons

LSD

Dependent Variable	(I) Total waktu tunggu di IGD	(J) Total waktu tunggu di IGD	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
						Lower Bound	Upper Bound
Usia	1 - 2 jam	3 - 4 jam	-.55114	.29543	.065	-1.1376	.0353
		5 - 6 jam	-1.04464	.57270	.071	-2.1814	.0921
	3 - 4 jam	1 - 2 jam	.55114	.29543	.065	-.0353	1.1376
		5 - 6 jam	-.49351	.57600	.394	-1.6369	.6498
	5 - 6 jam	1 - 2 jam	1.04464	.57270	.071	-.0921	2.1814
		3 - 4 jam	.49351	.57600	.394	-.6498	1.6369
Jenis Kelamin	1 - 2 jam	3 - 4 jam	.03409	.10286	.741	-.1701	.2383
		5 - 6 jam	-.08929	.19939	.655	-.4851	.3065
	3 - 4 jam	1 - 2 jam	-.03409	.10286	.741	-.2383	.1701
		5 - 6 jam	-.12338	.20054	.540	-.5214	.2747
	5 - 6 jam	1 - 2 jam	.08929	.19939	.655	-.3065	.4851
		3 - 4 jam	.12338	.20054	.540	-.2747	.5214
Pendidikan	1 - 2 jam	3 - 4 jam	.10417	.15054	.491	-.1947	.4030
		5 - 6 jam	.42560	.29182	.148	-.1537	1.0049
	3 - 4 jam	1 - 2 jam	-.10417	.15054	.491	-.4030	.1947
		5 - 6 jam	.32143	.29350	.276	-.2612	.9040
	5 - 6 jam	1 - 2 jam	-.42560	.29182	.148	-1.0049	.1537
		3 - 4 jam	-.32143	.29350	.276	-.9040	.2612
Kondisi Keparahahan Pasien	1 - 2 jam	3 - 4 jam	.48485*	.12537	.000	.2360	.7337
		5 - 6 jam	.95238*	.24304	.000	.4700	1.4348
	3 - 4 jam	1 - 2 jam	-.48485*	.12537	.000	-.7337	-.2360
		5 - 6 jam	.46753	.24444	.059	-.0177	.9527
	5 - 6 jam	1 - 2 jam	-.95238*	.24304	.000	-1.4348	-.4700
		3 - 4 jam	-.46753	.24444	.059	-.9527	.0177
Alasan Meninggalkan IGD	1 - 2 jam	3 - 4 jam	.47159*	.08373	.000	.3054	.6378
		5 - 6 jam	.56250*	.16230	.001	.2403	.8847
	3 - 4 jam	1 - 2 jam	-.47159*	.08373	.000	-.6378	-.3054
		5 - 6 jam	.09091	.16324	.579	-.2331	.4149
	5 - 6 jam	1 - 2 jam	-.56250*	.16230	.001	-.8847	-.2403
		3 - 4 jam	-.09091	.16324	.579	-.4149	.2331
Shift Masuk	1 - 2 jam	3 - 4 jam	-.10227	.16614	.540	-.4321	.2275
		5 - 6 jam	-.51786	.32207	.111	-1.1572	.1214
	3 - 4 jam	1 - 2 jam	.10227	.16614	.540	-.2275	.4321
		5 - 6 jam	-.41558	.32393	.203	-1.0586	.2274
	5 - 6 jam	1 - 2 jam	.51786	.32207	.111	-.1214	1.1572
		3 - 4 jam	.41558	.32393	.203	-.2274	1.0586
Kehadiran Dokter Spesialis Emergency	1 - 2 jam	3 - 4 jam	.06250	.03572	.083	-.0084	.1334
		5 - 6 jam	.06250	.06925	.369	-.0750	.2000
	3 - 4 jam	1 - 2 jam	-.06250	.03572	.083	-.1334	.0084
		5 - 6 jam	.00000	.06965	1.000	-.1383	.1383
	5 - 6 jam	1 - 2 jam	-.06250	.06925	.369	-.2000	.0750
		3 - 4 jam	.00000	.06965	1.000	-.1383	.1383

*. The mean difference is significant at the .05 level.

radiyos Yahya Cek turnitin

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