

## **Daftar Pustaka**

- Abbas, Hassan A. 2016. *Subjective Norm as Antecedents of Consumers' Behavioral Intentions to Use Smart Phones in Arab World*. Journal of Mobile Technologies, Knowledge and Society. Vol. 2016
- Abdillah, W. dan Hartono, J. 2015. Partial Least Square (PLS): Alternatif Structural Equation Modeling (SEM) dalam Penelitian Bisnis. Yogyakarta: Penerbit.
- Aham-Anyanwu, Nnanyelugo McAnthony. 2016. *Enhancing e-participation through a citizen-content engagement framework: the perspective of Nigerians*. Disertasi. Northumbria University
- Ahmad, Muhammad Ovais. 2013. *Factors Affecting E-Government Adoption In Pakistan: A Citizen's Perspective*. transforming Government: People, Process and Policy, Vol. 7 Issue: 2, pp.225-239
- Ajzen, Icek. 1991. The Theory of Planned Behavior. *Organizational Behavior And Human Decision Processes* 50, 179-211
- Aladwani, Adel M. 2013. *A contingency model of citizens' attitudes toward e-government use*. Electronic Government, An International Journal, Vol. 10, No. 1.
- Alfarraj, O., Drew, S., & AlGhamdi, RA. 2011. E-government Stage Model : Evaluating the Rate of Web Development Progress of Government Websites in Saudi Arabia. *International Journal of Advanced Computer Science and Applications*, Vol 2, No 9
- Apriyanti, Diah Rachma. 2016. Penerapan Kebijakan *E-Government* Dalam Peningkatan Mutu Pelayanan Publik Di Kantor Kecamatan Sambutan Kota Samarinda. *eJournal Ilmu Pemerintahan*, 4 (4): 1589-1602
- Balog, Alexandru & Costin Pribeanu. 2010. The Role of Perceived Enjoyment in the Students' Acceptance of an Augmented Reality Teaching Platform: a Structural Equation Modelling Approach. *Studies in Informatics and Control*, Vol. 19, No. 3
- Batara, Enrique., Nurmandi, Achmad., Warsito, Tulus., & Pribadi, Ulung. 2017. Are government employees adopting local e-government transformation? The need for having the right attitude, facilitating conditions and performance expectations. *Transforming Government: People, Process and Policy*, 11(4), 612-638.

- Bebić. Domagoj. 2014. *E-Government and e-Participation: City Web Sites – the Case of Croatia*. Faculty of Political Science, University of Zagreb
- Brown, D. *Electronic Government and Public Administration*. International Review of Administrative Sciences, SAGE, 2005, Vol 71(2): pp. 241–254.
- Chin, Lai Poey dan Zainal Ariffin Ahmad. Perceived Enjoyment And Malaysian Consumers' Intention To Use A Single Platform E-Payment. Malaysia: College of Graduate Studies, Universiti Tenaga Nasional (UNITEN)
- Darell, M West. 2001. West, State and Federal E-government in United States. at <http://www.insidepolitics.org/egovt01us.html>,
- Davis, F. D. 1989. Perceived usefulness, perceived ease of use, and user acceptance of information technology, MIS Quarterly 13 (3): 319–340, doi:10.2307/249008
- Dwivedi, Yogesh & Rana, Nripendra & Janssen, Marijn & Lal, Banita & Williams, Michael & Clement, Marc. 2017. An empirical validation of a unified model of electronic government adoption (UMEGA). Government Information Quarterly. 10.1016/j.giq.2017.03.001.
- Emad Abu-Shanab. 2014. Antecedents of trust in e-government services: an empirical test in Jordan., Transforming Government: People, Process and Policy, Vol. 8 Issue: 4, pp.480-499, <https://doi.org/10.1108/TG-08-2013-0027>
- Farid, Miftakhul. 2015. Implementasi electronic government melalui Surabaya Single Window di Unit Pelayanan Terpadu Satu Atap Kota Surabaya. *Publika* Vol 3, No 5
- Fitriadji, Bhakti. 2017. Analisis Pemanfaatan Teknologi Informasi Menggunakan Unified Theory of Acceptance and Use Technology 2 (UTAUT 2) (Studi Kasus: Data Pokok Pendidikan Menengah (DAPODIKMEN) Kota Salatiga). Salatiga: Fakultas Teknologi Informasi Universitas Kristen Satya Wacana
- Ghozali, I., dan Hengky L. 2015. Partial Least Squares Konsep. Teknik dan Aplikasi Menggunakan Program SmartPLS 3.0 Untuk Penelitian Empiris. Semarang: Universitas Diponegoro.
- Gao, Yuan. 2013. The Influences Of Cognitive Factors And Trust On E-Government Acceptance: Evidence From A Two-Stage Model. Volume 17, Number 4
- Hamidi. 2005. Metode Penelitian Kualitatif. Malang : UMM Press

Handiyati, Prita. Penilaian Kualitas Layanan Website Pemerintah Kota Yogyakarta Menggunakan Metode E-Govqual. *Jurnal Ilmiah DASI* Vol.17 No. 3 September 2016, hlm 44-50

Handiyati, Arita. 2017. Identifikasi Kesiapan Dan Penerimaan *E-Participation* Di Kabupaten Kulon Progo Menggunakan *Technology Readiness Acceptance Model* (TRAM). Tesis. Yogyakarta: Universitas Gadjah Mada

Hapsari. Arin Nurhita dan Rini Rachmawati. 2018. Pemanfaatan Aplikasi Lapor Sleman Sebagai Pelayanan Pengaduan Di Kabupaten Sleman. *Jurnal Bumi Indonesia*. Volume 7, Nomor 1

Hussain, Azham et, al. 2016. Perceived Usefulness, Perceived Ease of Use, and Perceived Enjoyment as Drivers for the User Acceptance of Interactive Mobile Maps. *Proceedings of the International Conference on Applied Science and Technology 2016 (ICAST'16)*

Indrajit, Richardus Eko. (2002). Electronic government: strategi pembangunan dan pengembangan sistem pelayanan publik berbasis teknologi digital. Yogyakarta: Penerbit ANDI.

Japarianto, Edwin dan Jessvita Anggelina J.P. 2014. Analisis Pengaruh Sikap, Subjective Norm dan Perceived Behavioral Control Terhadap Purchase Intention Pelanggan SOGO Department Store di Tunjungan Plaza Surabaya. *Jurnal Strategi Pemasaran* Vol. 2, No. 1, 1-7

Jogiyanto, 2007, Sistem Informasi Keperilakuan, Penerbit Andi Yogyakarta

Johan Komara, Muhammad. 2018. Faktor – Faktor Yang Mempengaruhi Behavioral Intention Terhadap Pemanfaatan Sistem Informasi Data Pemilih (Sidalah) Pada Pilkada Serentak Tahun 2015 Di Kabupaten Bantul. Thesis. Yogyakarta: Universitas Muhammadiyah Yogyakarta

John W. Creswell, Research Design; Pendekatan Kualitatif, Kuantatif dan Mixed. Yogyakarta: Pustaka Pelajar, 2014

Kadmaerubun. Richard. 2017. *Partisipasi Masyarakat Dalam Pemanfaatan Unit Pelayanan Informasi Dan Keluhan Untuk Mewujudkan Good Governance (Penelitian Deskriptif Kualitatif Tentang Partisipasi Masyarakat Dalam Pemanfaatan UPIK Di Kota Yogayakarta, Daerah Istimewah Yogyakarta)*. *Jurnal Bumi Indonesia*. Volume 7, Nomor 1

Layne, K., & Lee, J. 2001. Developing Fully Functional e-government : A Four Stage Model. *Government Information Quarterly*, 18 (2), 122-136.

Layungsari, L., Handayani, P. W., & Ruldeviyani, Y. (2015). Faktor-Faktor Penerimaan Individu Dalam Implementasi Ti Di Pemerintah Kota Bogor. *Jurnal Sistem Informasi*, 11(1)

Michael D Williams, Nripendra P Rana, Yogesh K Dwivedi, (2015) "The unified theory of acceptance and use of technology (UTAUT): a literature review", Journal of Enterprise Information Management, Vol. 28 Issue: 3, pp.443-488, <https://doi.org/10.1108/JEIM-09-2014-0088>

Mijail Naranjo-Zolotov, Tiago Oliveira, Sven Casteleyn, (2018) "Citizens' intention to use and recommend e-participation: Drawing upon UTAUT and citizen empowerment", Information Technology & People, <https://doi.org/10.1108/ITP-08-2017-0257>

Moleong, Lexy J. . 2005. metodologi penelitian kualitatif, Bandung: Remaja Rosdakarya

Moreno, Manuel Rey & Cayetano Medina. 2017. Inhibitors of E-Government Adoption: Determinants of Habit and Adoption Intentions. *Journal of Innovation and Knowledge*, Vol 2, 170-180

Ndubisi, N. O. 2006. Factors of online learning adoption: A comparative juxtaposition of the theory of planned behavior and the technology acceptance model. *International Journal on E-Learning*, 5 (4), 571–591

Nikolopoulos, Fotios & Likothanassis, Spiridon. 2017. Using UTAUT2 for Cloud Computing Technology Acceptance Modeling.

Olatubosun, O. & Rao, K. S. (2012). Empirical study of the readiness of public servants on the adoption of egovernment. *International Journal of Information Systems and Change Management*, Vol. 6 No. 1. 17-37.

Phan, Kenny & Tugrul Daim. 2011. Exploring technology acceptance for mobile services. USA: Portland State University

Planqué, Kees. (2001). Koen Zweers and Kees Planqué, "Electronic Government: From an Organization Based Perspective Towards a Client Oriented Approach,". 91-119.

Pramdana, Hendra Satria. 2017. Analisis Keperilakuan Penyedia Barang/Jasa (Vendor) Dalam Menggunakan Sistem Pengadaan Elektronik (*E-Procurement*) (Studi Empiris Pada Perusahaan Penyedia Barang/Jasa Pemerintah Provinsi Nusa Tenggara Barat)

- Pranalia, Dwi Ayu. 2015. Manajemen Electronic Government Dalam Pelayanan Publik Pada Pemerintah Kabupaten Kutai Barat. *Jurnal Ilmu Sosial dan Ilmu Politik*. Vol. 4, No. 2
- Praveena, K & Sam Thomas. 2014. Continuance Intention to Use Facebook: A Study of Perceived Enjoyment and TAM. *Bonfring International Journal of Industrial Engineering and Management Science*, Vol. 4, No. 1
- Purwidiyasari, A & Syafruddin, M. 2017. Analisis Faktor-Faktor Yang Mempengaruhi Kepuasan Pengguna Layanan E-Government (Studi Kasus Pada Modul Penerimaan Negara Generasi 2). Volume 6 Nomor 4, Tahun 2017, Halaman 1-9. <http://ejournals1.undip.ac.id/index.php/accounting>
- Pyng Shyu, Stacy Huey dan Jen-Hung Huang. 2011. Elucidating usage of e-government learning: A perspective of the extended technology acceptance model. *Government Information Quarterly* (28) 491–502
- Rahayu, Siti Kurnia, dkk. 2015. Persepsi Kegunaan (Perceived Usefulness) Dan Persepsi Kemudahan (Perceived Ease Of Use) Atas Aplikasi Sistem Informasi Keuangan Daerah (Survey pada Pemerintah Daerah Kotawaringin Barat Kalimantan Tengah). Majalah Ilmiah UNIKOM. Vol.13 No. 1
- Rencana Strategis Perangkat Daerah Dinas Kominkasi dan Informasi Kabupaten Kulon Progo Tahun 2017-2022
- Rianto, Budi & Lestari, Tri. 2012. Polri & Aplikasi E-Government. Surabaya: CV. Putra Media Nusantara
- Santoso, Budi. 2013. Pengaruh Perceived Usefulness, Perceived Ease Of Use, Dan Perceived Enjoyment Terhadap Penerimaan Teknologi Informasi (Studi Empiris di Kabupaten Sragen). *Jurnal Studi Akuntansi Indonesia*
- Setyadiharja, Rendra. 2017. Procurement: Dinamika Pengadaan Barang/Jasa. Sleman: Deepublish
- Setyaningrum, dkk. 2016. Mempertanyakan Responsivitas Pelayanan Publik Pada Pengelolaan Pengaduan Kasus UPIK Di Kota Yogyakarta. *Jurnal Populasi* Volume 24 Nomor 1
- Soebhan, Syafuan Rozi. 2000. Model Reformasi Birokrasi Indonesia. Jakarta: LIPI Indonesia
- Sudarsono, Bernadus Gunawan. 2018. Kajian Literatur Model Konseptual Keberhasilan E-Government. *KOMIK (Konferensi Nasional Teknologi Informasi dan Komputer)* Volume 2, Nomor 1, Oktober 2018

- Sugiyono.2012. Metode Penelitian Kombinasi (Mixed Methods). Bandung: Alfa Beta
- Suharyana, Yana. 2017. *The Implementation Of E-Government For Public Services In Banten Province*. Jurnal Kebijakan Pembangunan Daerah. Volume 1 Nomor 1. 45-58
- Teo, Timothy dan Jan Noyes. 2011. An assessment of the influence of perceived enjoyment and attitude on the intention to use technology among pre-service teachers: A structural equation modeling approach. [Computers & Education Volume 57, Issue 2](#), Pages 1645-1653
- Teo, T., C.B. Lee, dan C.S Chai. 2007. Understanding Pre-Service Teachers' Computer Attitudes: Applying and Extending The Technology Acceptance Model. *Journal Compilation*; 128-143.
- Ulaan, Riska Valentine & Linda Lambey. 2016. The Effect Of Perceived Enjoyment On Intention To Shop Online (The Study Of Faculty Of Economics And Business Sam Ratulangi University Manado). Jurnal EMBA, Vol.4 No.1 Maret 2016, Hal. 1137-1146
- Venkatesh, V., & Davis, F. D. 2000. A theoretical extension of the technology acceptance model: Four longitudinal field studies. *Management Science*, 46, 186 –204.
- Vankatesh, Viswanath, dkk. 2016. *Unified Theory of Acceptance and Use of Technology: A Synthesis and the Road Ahead*. Volume 17 Issue 5 pp. 328 – 376
- Veeramootoo, Narvadha, dkk. 2018. What determines success of an e-government service? Validation of an integrative model of e-filing continuance usage. *Government Information Quarterly*
- Zweers, K & Planque, K. 2001. Electronic Government. From an Organizational Based Perspective Toward a Client-Oriented Approach. In J.E.J Prince (Ed), *Designing E-Government: On the Crossroads of Technological Innovation and Institutional Change*. The Hague, The Netherlands: Kluwer Law International