INTISARI

Latar Belakang. *Utilization rate* merupakan angka probabilitas terjadinya suatu jenis pelayanan kesehatan, yang diperoleh dengan rumus angka kunjungan dibagi jumlah peserta seluruhnya dikalikan seratus persen. *Utilization rate* bidang pelayanan kesehatan gigi dan mulut era JKN digunakan sebagai dasar penetapan biaya kapitasi seorang dokter gigi. Estimasi angka rasio utilisasinya sebesar $\pm 2.03\%$. *Utilization rate* sangat dipengaruhi oleh letak geografis suatu wilayah *urban*, *sub urban*, dan *rural*.

Tujuan Penelitian. Mengetahui tingkat pemanfaatan (*utilization rate*) pelayanan kesehatan gigi dan mulut berdasarkan jenis penyakit dan jenis tindakan di poli gigi puskesmas.

Jenis Penelitian. Penelitian bersifat observasional deskriptif dengan melakukan analisis data rekam medis pasien BPJS Kesehatan di poli gigi Puskesmas Mergangsan, Puskesmas Temon I, dan Puskesmas Dlingo I untuk menentukan *utilization rate*.

Hasil Penelitian. Hasil perhitungan UR berdasarkan jenis penyakit dan jenis tindakan, untuk Puskesmas Mergangsan 0.76% dan 1.03%, untuk Puskesmas Temon I 1.00% dan 1.60%, serta untuk Puskesmas Dlingo I 0.40% dan 0.41%.

Kesimpulan. *Utilization rate* poli gigi Puskesmas Mergangsan, Puskesmas Temon I, dan Puskesmas Dlingo I masuk dalam kategori *under utilization*.

Kata Kunci : *Utilization rate*, jenis penyakit, jenis tindakan, *urban, sub urban*, *rural*

ABSTRACT

Background. *Utilization rate is a probability number of the occurrence of health care service, obtained by formula "the number of visits devided by the number of all participants and than multiplied by 100%". Utilization rate of dental health service in National Health Insurance era, used to establish of dentist capitation with the number estimate as big as ±2.03%. Utlization rate can be influenced by geographical region, such as urban, sub urban, and rural*

Objective. *To know the utilization rate in dental health service base on the kind of diseases and the kind of treatment at the primary health care.*

Method. *The research is observational descriptive by doing medical record data analys of BPJS patient at the Mergangsan, Temon I, and Dlingo I primary health care, than will be account the number of utilizatin rate.*

Result. *The result of utilization rate showed that base on the kind of diseases and treatment, Mergangsan has UR 0.76% and 1.03%, Temon I has UR 1.00% and 1.60%, and the last Dlingo I has UR 0.40% and 0.41%.*

Conclusion. *Utilization rate in dental health service at Mergangsan, Temon I, and Dlingo I primary health care is under utilization.*

Keywords *: Utilizatin rate, kind of diseases, kind of treatment, urban, sub urban, rural*