

ABSTRACT

PERCEPTION OF TRIAGE IMPLEMENTATION AMONG HEALTH CARE PROFESSIONAL IN EMERGENCY DEPARTMENT IN THE DISTRICT GENERAL HOSPITAL TEMANGGUNG

Retnaning

Erna Rochmawati Ns., MNSc., M.Med. Ed., PhD

Background: The emergency department really needs a triage system, that is a system that is used to identify patients with the possibility of life-threatening injuries and disability, but the compliance of health workers in implementing is not suitable with the certainty in the hospital

Research Objective: to find out the influence of health workers' adherence to the quality of the implementation of the emergency installation triage at the Hospital

Method: The research method used a quantitative method with a cross sectional approach, using chi-square analysis with p value ($\alpha = 0.05$)

Results: The result was an influence between the compliance of health workers to the quality of the implementation of the triage of emergency installations at the Temanggung Regional General Hospital (p value = 0.004), but there is no relationship between the characteristics of the respondents and the level of compliance and the quality of the implementation of the triage of the emergency department at the Temanggung Regional General Hospital (p value > 0.05).

Conclusion: There is an influence between the compliance of health workers to the quality of the implementation of the triage at the hospital emergency department, and there is no relationship between the characteristics of respondents with the level of adherence and the quality of the implementation of emergency installation triage so that the Hospital should improve the quality of services for health workers in the implementation of triage by providing training or regular seminars for health workers

Keywords: Compliance, Triage, Accuracy, Handling of Patients, IGD

INTISARI

PERSEPSI KEPATUHAN TENAGA KESEHATAN DALAM PENERAPAN TRIASE TERHADAP KETEPATAN PENANGANAN PASIEN INSTALASI GAWAT DARURAT DI RUMAH SAKIT UMUM DAERAH TEMANGGUNG

Retnaning

Erna Rochmawati Ns., MNSc., M.Med. Ed., PhD

Latar Belakang : Instalasi gawat darurat sangat membutuhkan sistem triase, yaitu sistem yang digunakan mengidentifikasi pasien dengan akibat kemungkinan cedera yang mengancam jiwa dan kecacatan, tetapi kepatuhan petugas kesehatan dalam menerapkan triase masih belum sesuai dengan ketentuan yang berlaku

Tujuan Penelitian : mengetahui pengaruh kepatuhan petugas kesehatan terhadap kualitas penerapan triase instalasi gawat darurat di Rumah Sakit

Metode: Metode penelitian menggunakan metode kuantitatif dengan pendekatan cross sectional, dengan menggunakan analisis chi-square dengan nilai p value ($\alpha= 0.05$)

Hasil : Hasilnya ada pengaruh antara kepatuhan petugas kesehatan terhadap kualitas penerapan triase instalasi gawat darurat di Rumah Sakit Umum Daerah Temanggung (p value = 0,004), tetapi tidak ada hubungan antara karakteristik responden dengan tingkat kepatuhan dan kualitas penerapan triase instalasi gawat darurat di Rumah Sakit Umum Daerah Temanggung (p value > 0,05).

Kesimpulan : Ada pengaruh antara kepatuhan petugas kesehatan terhadap kualitas penerapan triase instalasi gawat darurat di Rumah Sakit, dan tidak ada hubungan antara karakteristik responden dengan tingkat kepatuhan dan kualitas penerapan triase instalasi gawat darurat sehingga RS hendaknya meningkatkan kualitas pelayanan petugas kesehatan di IGD dalam penerapan triase dengan memberikan pelatihan atau seminar secara berkala bagi petugas kesehatan.

Kata Kunci : Kepatuhan, Triase, Ketepatan, Penanganan Pasien, IGD