

**EVALUATION OF *E-TILANG* IMPLEMENTATION IN REALIZING GOOD
GOVERNANCE IN YOGYAKARTA CITY**

**(CASE STUDY: CONSULTATION SERVICE OF *E-TILANG* (TICKET) AT
DITLANTAS POLDA D.I YOGYAKARTA IN 2018)**

UNDERGRADUATE THESIS

Submitted in Partial Fulfillment of the Requirement
for the Degree of Bachelor of Arts in Government Studies



Written By:

Gita Agzumi
20130520328

INTERNATIONAL PROGRAM OF
GOVERNMENT AFFAIRS AND ADMINISTRATION
FACULTY OF SOCIAL AND POLITICAL SCIENCES
UNIVERSITAS MUHAMMADIYAH YOGYAKARTA