

CHAPTER FIVE

CONCLUSION AND SUGGESTION

A. Conclusion

1. The administration of online in the Special Region of Yogyakarta, the government as a public administrator has been well to provide public services that can be experience by the community. In conducting its management, the government has a role as a regulator, supervisor and issuer of license. As a regulator, government is the most responsible party in the transportation management policy implementation process in DIY. To carry out its duties as a regulator, the government issued transportation minister regulation No. 108 of 2017. In this regulations the government provides a safety guarantee to passengers and the drivers. As a supervisor, government in this case should based their action on Regulation of Minister Transportation No. 108 of 2017 in article 68 paragraph (1) and (2), such as:

- 1) Supervision of public transport of motor vehicles not in the route is carried out by supervisors manually or electronically in accordance with the provisions of the legislation.
- 2) The supervisors motor vehicle referred to in paragraph above, include: investigating civil servants officers in the field of traffic and road transport and police officers of the Republic of Indonesia.

And as issuer of license government based on the regulation of Ministry of Transportation No.108 of 2017 in article 45 stated that, permit for carrying out transportation of people with public motorzied vehicles not in the route is given by Director General, the Head of Department, and the Governor. With regards to online transportation, there are 15 companies or cooperatives that are in form of legal entities in DIY.

2. There are some obstacles in the administration of online transportation in the Special Region of Yogyakarta, namely:
 - a. Government delays in providing adequate transportation in terms of quality and quantity. There are conflicts happened between online and conventional transportation, due to business competition between the two parties. For example in the Special Region of Yogyakarta, public transportation has not become the main choice of the community. This is because the quantity and quality of public transport is inadequate.
 - b. Lack of legal framework governing the relationship and alignment of online and conventional transport rule. So far the government has not made clear regulations related to online and conventional transportation relations. As a consequence, many problems occur in various regions
 - c. The Government does not provide legal protection for two-wheeled vehicles as public transportation. The parties of the online are

demanding admission of two-wheeled vehicles as public transportation as stated in Law No. 22 of 2009 concerning Traffic and Transportation. This makes a lot of conflict between online and conventional drivers.

- d. The absence of the Regulation of the Special Region of Yogyakarta governing online transportation, cause a lot of conflict as the Assosiation of Online Motorcycle Drivers Jogja (PPOJ) staged a protest in the form of a long march from the courtyard of the Syuhada Mosque. The local government in charge of the development of public transport has not been able to provide that in all regions, urban and suburban.

B. Suggestions

In order to have better administration of online transportation, the researcher suggests:

1. In the administration of online transportation, the government can enforce the regulation of online taxi more effectively. The government needs to make careful planning for its implementation. The department of transportation in DIY should carry out surveillance actions on transport operators in order to protect the safety of drivers and passengers of online service users. Supervision can be done by regulating or appealing to transport operators, drivers and customers.
2. The government along with the stakeholders (online and conventional drivers) need to discuss and make a rule that accommodates the

existence of two-wheeled online transportation with clear terms and conditions. The researcher hope that the DIY government makes special regulations regarding online transportation. So that there is no gap between online and conventional transportation. And conflicts that have occurred so far can be resolved.