

CHAPTER III

RESEARCH METHODS

A. TYPE AND RESEARCH DESIGN

Qualitative research interdisciplinary disciplinary and sometimes counters disciplinary field crosses humanities and social and physical sciences (Mingers 2001)

In order to achieve goals of study researcher used qualitative descriptive method qualitative research methodology in research social sciences focuses on describing phenomena and deeper understanding. meaning more cause and effect and therefore researcher will rely on descriptive approach for leadership hospital improvement health services (Freeman, deMarrais, Preissle, Roulston, & St. Pierre, 2007)

B. Data Source

Data sources for study were divided into primary sources and secondary sources.

1. Primary Sources

The primary sources medical and health sciences typical newspaper articles detailing original research. Researchers design and conduct a study, then publish details of study in diary.

These articles usually include: A detailed description experiments, including how they are designed implemented

summarized results (Alasuutari, 2010) because these sources used by researcher through field study, responsibility leadership and role in improving services in hospital, primary sources are to take data directly from director hospital deputy, director and some doctor at hospital also some administrative staff at hospital, order to obtain required data subject of research (Mingers2001)

C. Place And Time Of Research

1. Place of Study

Place: Jl.Wates km.5.5 Ambarketetawang, Gamping, Kabupaten Selman. Daerah Istimewa Yogyakarta 55594, Indonesia.

2. Time

Research started on September 2017

3. Respondents

Officials were directly responsible for functioning of hospital and all responsible scientific aspects of hospital and they are:

- a. The general director of the hospital
- b. The director of medical services
- c. Director of medical affairs
- d. Allied health professionals
- e. Registration and medical record supervisor
- f. Training and personnel supervisor

- g. Nurse supervisor,
- h. Some doctor.

D. Method Of Data Collections

1. Personal Interview

There were several ways to collect primary data by survey were determined in the light of the circumstances and objectives of study, including the survey by personal interview. Serious conversation directed towards a specific goal not just a desire to talk here interview with staff in hospital or director also, hospital and interviewing species (Taber2002) Personal interview has been several types as follows:

- a. Interview with closed question.
- b. Interview with open question.

In the qualitative research after collecting data and information about specific phenomenon, necessary to organize information order to understand the phenomenon then arrive conclusions to develop a phenomenon (Crabtree2006)

E. Method Of Data Analysis

1. Stage data collection using observation and interview documents from hospital

2. Organization of data

At this stage researcher has a large amount of data, which has been collected from hospital between interview and note sleeve of initial notes recorded during data collection and these data will organized and arranged which helps researcher to return it quickly (Lather2000)

3. Data classification

The stage begins by categorizing data, information or organization data. In preliminary report of the data collected from the medical institution.

In the teaching hospital, researcher begins to record a classification system, easy to follow analysis; type of classification to give subdirectories.

The data contained group as a whole. These particles have been word or phrase sentence or whole paragraph, this classification will be title or name of those particles, and researcher believes meaningful research identification of research questions considered a factor Basic in ranking and routing rating system.

4. Analysis data

In which analysis of data and linking previous theories in the field of study with what found in field of study in hospital

5. The stage of extracting results and making sure they were applied final stage in which the researcher can produce results from the study field.
6. The data display stage for the purpose of starting analysis displayed according suitability with research questions and objectives of specified.