

**HOW LEADERSHIP IN A HOSPITAL CAN IMPROVE HEALTH  
SERVICES A PRIVATE HOSPITAL YOGYAKARTA  
STUDY IN A PRIVAT HOSPITAL IN YOGYAKARTA**

**THESIS**



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## **FOREWORD**

This thesis is submitted for the degree of Master of Hospital Management at the Muhammadiyah University Yogyakarta, Indonesia. The research described herein was conducted under the supervision of Dr. Dr. NURHIDAYAH, S.E., M.M. in the Post Graduate Program of Muhammadiyah University Yogyakarta, Indonesia, between October.... and February 2018.

This work is to the best of my knowledge original, except where acknowledgements and references are made to previous work. Neither this, nor substantially similar thesis or dissertation has been or is being submitted for any other degree, diploma or other qualification at any other university. This thesis contends less than 16,800 words.

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## ABSTRACT

### HOW LEADERSHIP IN A HOSPITAL Can IMPROVE HEALTH SERVICES A Private HOSPITAL YOGYAKARTA

**Master in Hospital Management at University of Muhammadiyah Yogyakarta**

**Background:** The leadership is pivotal issue that gives effect for success and failure of every kind organization health development as an integral part of national development which is aims to increase awareness.

**Objective:** To determine the influence of how can leadership improve the health services, what kind of explanation or analysis of leadership is important in improving the health services in a Private Hospital Yogyakarta

**Methods:** Research design was qualitative research, data collection by interview from staff, director and manager in the location of study in a Private Hospital Yogyakarta.

**Results:** Good leadership can improve the health services and the quality depends on the skill, and the style of leadership transformation can change the hospital to give best services and best facilities in RS

**Conclusion:** Leadership dependent personality that expands position of leader, any effective leadership skills should be inherent in every leader, regardless scope of responsibility. The role of leadership in support Leaders should be able to influence and inspire others, develop the strategies to organize resources and empower staff to develop any organization specialize in hospital for health services improvement in a Private Hospital Yogyakarta

**Keywords:** leadership, transformation, improve health services in hospital