

INTISARI

OPTIMALISASI PELAYANAN REKAM MEDIS BERDASARKAN PENYUSUNAN STANDAR OPERASIONAL PROSEDUR DI RUMAH SAKIT

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Latar belakang: Dampak perbaikan derajat kesehatan tersebut hanya dapat dicapai, apabila sistem pelayanan administrasi rekam medik rawat inap sesuai dengan unsur-unsur pokok yang harus dilalui dan sesuai dengan desain implementasi yang telah dikembangkan.

Tujuan Penelitian: Untuk mengetahui optimalisasi pelayanan rekam medis berdasarkan penyusunan Standar Operasional Prosedur Di Rumah Sakit

Metode : Penelitian ini adalah penelitian deskriptif kualitatif dengan teknik pengumpulan data wawancara, observasi, dan menggunakan data penunjang. Analisis data dengan menggunakan 3 tahap yaitu reduksi data, penyajian data, dan penarikan kesimpulan/verifikasi.

Hasil: Penatalaksanaan pelayanan rekam medis yang baik selain mampu memberikan pelayanan yang sesuai harapan pasien dibutuhkan sistem informasi pelayanan berdasarkan kepastian, ketepatan dan kecepatan. RSAU Dr. Hoediyono sampai saat ini masih menggunakan sistem manual dalam pencatatan, penomoran dan penyimpanan rekam medis dan berdampak dalam penelurusan dokumen

Kata kunci: Optimalisasi Pelayanan, Rekam Medis, Standar Operasional Prosedur (SOP)

ABSTRACT

OPTIMIZATION OF MEDICAL RECORD SERVICES BASED ON THE PREPARATION OF STANDARD OPERATING PROCEDURES AT HOSPITAL

Background: *The impact of improving health status can only be achieved, if the inpatient medical record administration service system is in accordance with the principal elements which must be passed and based on the implementation design which has been developed.*

Purpose: *To find out the optimization of medical record services when preparing Operational Standards at hospital.*

Methods: *This was a qualitative descriptive research with some data collection techniques, such as interviews, observations, and supporting data. The data analysis consisted of 3 stages; they were data reduction, data presentation, and conclusion drawing/verification.*

Result: *Good management of medical record services was not only for being able to provide appropriate services to patient expectations, but also for providing a service information system based on certainty, accuracy and speed. Dr. Hoediyono Airforce Hospital is still using manual systems to record, number and store medical records and having an impact on tracing documents. To find out the optimization of medical record services when preparing Operational Standards at Air Force Hospital Dr. Hoediyono.*

Keywords: *Service Optimization, Medical Record, Standard Operating Procedure (SOP)*