

DAFTAR PUSTAKA

- Amy, H., Manmath, K. M., Abhijit, D., & Peter, J. H. (2012). Applying WHO's 'workforce indicators of staffing need' (WISN) method to calculate the health worker requirements for India's maternal and child health service guarantees in Orissa State. *Oxford University Press in association with The London School of Hygiene and Tropical Medicine.*
- Angela, M. P., Louise, B., & Alison, E. W. (2015). Factors contributing to Registered Nurse medication administration error: A narrative review. *International Journal of Nursing Studies.*
- Antarou, L., Séni, K., & Valéry, R. (2014). Nursing and midwife staffing needs in maternity wards in Burkina Faso referral hospitals. *Human Resources for Health.*
- Antoine, N. M., Claude, G., Cécile, P., Stéphanie, P., Frédéric, A., & Frédéric, D. (2015). Patient Mortality Is Associated With Staff Resources and Workload in the ICU: A Multicenter Observational Study*. *Critical Care Medicine Journal.*
- Anuja, A. P., & Swati, C. (2013). Human resource assessment of a district hospital applying WISN method: Role of laboratory technicians. *International Journal of Medicine and Public Health .*
- Armstrong, M. (2006). *Human Resource Management Practice*. Philadelphia: Kogan.
- Astuti, E. (2009). *Transaksi Terapeutik dalam Upaya Pelayanan Medis di Rumah Sakit*. Bandung: Citra Aditya Bakti.
- Bashir, A. N., Rafat, M., Jalil, A., & Sima, R. (2017). Estimating nursing staff requirement in an emergency department of a general training hospital: Application of Workload Indicators of Staffing Need (WISN). *INTERNATIONAL JOURNAL OF HEALTHCARE MANAGEMENT.*

- Bastian, I. (2008). *Akuntansi Kesehatan*. Yogyakarta: Erlangga.
- Brenda, H., Trudy, D., Kerry, R.-S., Karena, J. B., Cristina, M. C., & Cadeyrn, J. G. (2013). Nurses and stress: recognizing causes and seeking solutions. *Journal of Nursing Management*.
- Burme, B., Owuor, N., & Mitel, P. (2017). An assessment of staffing needs at a HIV clinic in a Western Kenya using the WHO workload indicators of staffing need WISN, 2011. *Human Resources for Health*.
- Daiana, B., Ana, M. L., Lea, A. E., Fernanda, M. T., & Raquel, R. G. (2016). Application of the Workload Indicators of Staffing Need method to predict nursing human resources at a Family Health Service. *Revista Latino - Americana de Enteragem*.
- Darsono, P. (2011). *Manajemen Sumber Daya Manusia Abad 21*. Jakarta: Nusantara consulting.
- Dessler, G. (2010). *Human resource Management*. Ney Jersey: Prentice - Hall, Inc.
- Else, P. P., Martine, C. d., Maurice, G. A., Christianne, J. M., & Cordula, W. (2013). Exploring perinatal shift-to-shift handover communication and process: an observational study. *Journal of Evaluation in Clinical Practice*.
- Eunhee, C. a., Douglas, M. S., Eun-Young, K. c., Sera, K., Miyoung, C. e., Il Young, Y. a., . . . Linda, H. A. (2014). Effects of nurse staffing, work environments, and education on patient mortality: An observational study. *International Journal of Nursing Studies*.
- Gillies, D. (1989). *Nursing Management, A System Approach*. Philadelphia: WB Saunders Company.
- Gillies, J. (1994). *Nursing Management A System Approach*. Philadelphia: WB Saunders Company.
- Griffiths, P., Chiara, D., Michael, S., & Jane, B. (2014). Nurses' Shift Length and Overtime Working in 12 European Countries The Association With Perceived Quality of Care and Patient Safety. *Medical Care*.

- Harijanto, W. (2014). Penentuan Kebutuhan Tenaga di RS HVA Toeloengredjo dengan Metode Workload Indicators of Staffing Need (WISN) untuk Efisiensi Sumber Daya Manusia . *Jurnal Kedokteran Brawijaya*, 41-46.
- Hasibuan, M. (2013). *Manajemen Sumber Daya Manusia*. Jakarta: Bumi Aksara.
- Heather, L. T.-C., Rita, H. P., Barbara, A. M., & Adam, C. C. (2014). A research protocol for testing relationships between nurse workload, missed nursing care and neonatal outcomes: the neonatal nursing care quality study. *The Journal of Advanced Nursing (JAN)*.
- Ilyas, Y. (2011). *Perencanaan SDM RumahSakit: Teori, Metode, dan Formula*. Depok: Fakultas Kesehatan Masyarakat Universitas Indonesia.
- Kathleen, R. S. (2015). Predicting Nurse Staffing Needs for a Labor and Birth Unit in a Large-Volume Perinatal Service. *JOGNN*.
- Keputusan menteri kesehatan republik indonesia nomor : 81/menkes/sk/i/2004 tentang pedoman penyusunan perencanaan sumber daya manusia kesehatan di tingkat propinsi, k. s. (2004).
- Kunavikkul, W., Wichaikhum, O., Nantsupawat, A., & Chontawan, R. (2015). Nurses' extended work hours: Patient, nurse and organizational outcomes. *International Nursing Review*.
- LIN, S.-H., WEN, C. L., MEI-YEN, C., & JUN, Y. F. (2014). The impact of shift work on nurses' job stress, sleep quality and self-perceived health status. *Journal of Nursing Management*.
- Manuho, E. (2015). Hubungan Beban Kerja dengan Kinerja Perawat Dalam Pemberian Asuhan Keperawatan di Instalasi Rawat Inap RSUP dr Kandou Manado. *ejurnal keperawatan*.
- Matafari, C. (2009). Analisis Kelayakan Pengembangan Ruang Rawat Inap VIP di RSU Meuraxa Banda Aceh Tahun 2007 - 2008.

- Noe, H., Gerhart, B., & Wright, P. (2007). *Fundamentals of human resource management*. Boston MA: McGraw Hill.
- Nursalam. (2002). *Manajemen Keperawatan Aplikasi Dalam Praktek Keperawatan Profesional*. Jakarta: Salemba Medika.
- Organization, I. L. (2014). *Safety and Health at Work : A Vision for Sustainable Prevention*. Germani.
- Pamela, A. M., Riitta, L. K.-A., & Norbert, F. (2013). Applying the workload indicators of staffing need (WISN) method in Namibia: challenges and implications for human resources for health policy. *Human Resource for Health*.
- Peraturan menteri kesehatan republik Indonesia nomor 17 tentang penyelenggaraan praktik perawat.* (2013).
- Peraturan menteri kesehatan republik indonesia nomor 56 tahun 2014 tentang klasifikasi dan perizinan rumah sakit dengan rahmat tuhan yang maha esa menteri kesehatan republik indonesia.*
- Peraturan menteri kesehatan republik indonesia nomor 56 tahun 2014 tentang klasifikasi dan perizinan rumah sakit.*
- Peraturan Menteri Kesehatan Republik Indonesia Nomor 1464/MENKES/PER/X/2010 Tentang Izin dan Penyelenggaraan Praktik Bidan. (n.d.).
- Perry, P. (2009). *Fundamental of Nursing*. Jakarta: Salemba Medika.
- Peter, G., Jane, B., Trevor, M., & 4 Simon, J. (2017). Registered nurse, healthcare support worker, medical staffing levels and mortality in English hospital trusts: a cross-sectional study. *British Medical Journal*.
- Peter, V. B., Olaf, T., Susan, M. W., Danny, V. H., Kristien, W., & Erik, F. (2014). Nursing unit teams matter: Impact of unit-level nurse practice environment, nurse work characteristics, and burnout on nurse reported job outcomes, and quality of care, and patient adverse

- events—A cross-sectional survey. *International Jurnal of Nursing Studies.*
- Ria, S. (2011). *Analisis Kebutuhan Tenaga Perawat di Ruang Rawat Inap RSIA Hermina Podomoro*. Depok: Tesis Program Studi Kajian Administrasi Rumah Sakit Program Pascasarjana Fakultas Kesehatan Masyarakat Universitas Indonesia.
- Saikat, D. (2013). A study to calculate the nursing staff requirement for the Maternity Ward of Medical College Hospital, Kolkata Applying WISN method. *Journal of Dental and Medical Sciences*, 1.
- Shah, S. S. (2011). Workload and Performance of Employees. *Interdisciplinary Journal of Contemporary Research in Business*.
- Siagian, S. (2003). *Teori dan Praktek Kepemimpinan*. Jakarta: Rineka Cipta.
- Soekijo, N. (2009). *Pengembangan Sumber Daya Manusia*. Jakarta: Rieneka Cipta.
- Swapnil, S., Rabindra, N. R., Samir, D., & Krishna, D. B. (2014). Nursing Personnel Planning for Rural Hospitals in Burdwan District, West Bengal, India, Using Workload Indicators of Staffing Needs. *Journal of Health Population and Nutrition*.
- WHO. (2010). *Workload Indicators of Staffing Need User's Manual*. Geneva: WHO Library Cataloguing in Publication Data.
- Winarti, W. (2015). Hubungan Beban Kerja Perawat Dengan Pelaksanaan Dan Pendokumentasian Asuhan Keperawatan Di Icu Rs Pku Muhammadiyah Yogyakarta.
- Yudatama, R. &. (2014). Beban Kerja Subjektif Perawat Intensive Care Unit. *Journal of Health, Population and Nutrition*, 2(September), 141-148.