

Lampiran 1. Uji Normalitas Kunjungan RJTL dan RITL

Case Processing Summary

		Cases					
		Valid		Missing		Total	
		N	Percent	N	Percent	N	Percent
Data	Sebelum	7	100.0%	0	.0%	7	100.0%
	Sesudah	7	100.0%	0	.0%	7	100.0%

Descriptives

RJTL			Statistic	Std. Error	
Data	Sebelum	Mean	3.3487E4	1.58103E4	
		95% Confidence Interval for Mean	Lower Bound	-5.1998E3	
			Upper Bound	7.2173E4	
		5% Trimmed Mean	3.0686E4		
		Median	1.5740E4		
		Variance	1.750E9		
		Std. Deviation	4.18302E4		
		Minimum	926.00		
		Maximum	1.16E5		
		Range	1.16E5		
		Interquartile Range	5.47E4		
		Skewness	1.583	.794	
		Kurtosis	2.273	1.587	
Sesudah		Mean	4.2270E4	1.79525E4	
		95% Confidence Interval for Mean	Lower Bound	-1.6579E3	
			Upper Bound	8.6198E4	
		5% Trimmed Mean	3.9739E4		
		Median	2.1443E4		
		Variance	2.256E9		

	Std. Deviation	4.74977E4	
	Minimum	2201.00	
	Maximum	1.28E5	
	Range	1.26E5	
	Interquartile Range	7.58E4	
	Skewness	1.112	.794
	Kurtosis	.290	1.587

Tests of Normality

RITL		Kolmogorov-Smirnov ^a			Shapiro-Wilk		
		Statistic	df	Sig.	Statistic	df	Sig.
Data	Sebelum	.236	7	.200*	.815	7	.057
	Sesudah	.241	7	.200*	.856	7	.139

a. Lilliefors Significance Correction

*. This is a lower bound of the true significance.

1. RITL

Case Processing Summary

RITL		Cases					
		Valid		Missing		Total	
		N	Percent	N	Percent	N	Percent
Data	Sebelum	7	100.0%	0	.0%	7	100.0%
	Sesudah	7	100.0%	0	.0%	7	100.0%

Descriptives

RITL			Statistic	Std. Error
Data	Sebelum	Mean	4.2079E3	1.58030E3
		95% Confidence Interval for Mean		
		Lower Bound	3.4100E2	
		Upper Bound	8.0747E3	

	5% Trimmed Mean		3.9528E3	
	Median		3.2580E3	
	Variance		1.748E7	
	Std. Deviation		4.18108E3	
	Minimum		340.00	
	Maximum		1.27E4	
	Range		1.23E4	
	Interquartile Range		4330.00	
	Skewness		1.602	.794
	Kurtosis		2.980	1.587
Sesudah	Mean		4.4757E3	1.52044E3
	95% Confidence Interval for Mean	Lower Bound	7.5532E2	
		Upper Bound	8.1961E3	
	5% Trimmed Mean		4.3026E3	
	Median		3.1300E3	
	Variance		1.618E7	
	Std. Deviation		4.02272E3	
	Minimum		306.00	
	Maximum		1.18E4	
	Range		1.15E4	
	Interquartile Range		6092.00	
	Skewness		1.002	.794
	Kurtosis		.549	1.587

Tests of Normality

		Kolmogorov-Smirnov ^a			Shapiro-Wilk		
		Statistic	df	Sig.	Statistic	df	Sig.
Data	Sebelum	.259	7	.170	.846	7	.113

Sesudah	.202	7	.200*	.920	7	.469
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a. Lilliefors Significance Correction

*. This is a lower bound of the true significance.

Lampiran 2. Uji Normalitas Kepuasan RJTL dan RITL

Case Processing Summary

RJTL	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
Sebelum	7	100.0%	0	.0%	7	100.0%
Sesudah	7	100.0%	0	.0%	7	100.0%

Descriptives

RJTL		Statistic	Std. Error
Sebelum	Mean	72.8571	.73771
	95% Confidence Interval for Mean	Lower Bound 71.0520	
		Upper Bound 74.6623	
	5% Trimmed Mean	72.8968	
	Median	73.0000	
	Variance	3.810	
	Std. Deviation	1.95180	
	Minimum	70.00	
	Maximum	75.00	
	Range	5.00	
	Interquartile Range	4.00	
	Skewness	-.288	.794
	Kurtosis	-1.446	1.587

Sesudah	Mean		75.2857	.74688
	95% Confidence Interval for Mean	Lower Bound	73.4582	
		Upper Bound	77.1133	
	5% Trimmed Mean		75.2619	
	Median		76.0000	
	Variance		3.905	
	Std. Deviation		1.97605	
	Minimum		73.00	
	Maximum		78.00	
	Range		5.00	
	Interquartile Range		4.00	
	Skewness		-.007	.794
	Kurtosis		-1.704	1.587

Tests of Normality

RJTL	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig .	Statistic	df	Sig .
Sebelum	.150	7	.200 [*]	.930	7	.549
Sesudah	.213	7	.200 [*]	.907	7	.376

a. Lilliefors Significance Correction

*. This is a lower bound of the true significance.

1. RITL

Case Processing Summary

RITL	Cases					
	Valid		Missing		Total	
	N	Percent	N	Percent	N	Percent
Sebelum	7	100.0%	0	.0%	7	100.0%
Sesudah	7	100.0%	0	.0%	7	100.0%

Descriptives

RITL		Statistic	Std. Error
Sebelum	Mean	75.4286	1.91308
	95% Confidence Interval for Mean	Lower Bound	70.7474
		Upper Bound	80.1097
	5% Trimmed Mean	75.1984	
	Median	74.0000	
	Variance	25.619	
	Std. Deviation	5.06153	
	Minimum	71.00	
	Maximum	84.00	
	Range	13.00	
	Interquartile Range	10.00	
	Skewness	1.096	.794
Kurtosis	-.299	1.587	
Sesudah	Mean	78.0000	2.26779

	95% Confidence Interval for Mean	Lower Bound	72.4509	
		Upper Bound	83.5491	
	5% Trimmed Mean		77.8333	
	Median		79.0000	
	Variance		36.000	
	Std. Deviation		6.00000	
	Minimum		72.00	
	Maximum		87.00	
	Range		15.00	
	Interquartile Range		12.00	
	Skewness		.421	.794
	Kurtosis		-1.412	1.587

Tests of Normality

RITL	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	df	Sig.	Statistic	df	Sig.
Sebelum	.325	7	.024	.827	7	.074
Sesudah	.226	7	.200*	.885	7	.252

a. Lilliefors Significance Correction

*. This is a lower bound of the true significance.

Lampiran 3. Uji T kunjungan RJTL dan RITL

Paired Samples Statistics

	Mean	N	Std. Deviation	Std. Error Mean
RJTL 2014	3.3487E4	7	41830.24808	15810.34767
RJTL 2015	4.2270E4	7	47497.72355	17952.45205

Paired Samples Correlations

	N	Correlation	Sig.
RJTL 2014 & RJTL 2015	7	.989	.000

Paired Samples Test

	Paired Differences				
	Mean	Std. Deviation	Std. Error Mean	95% Confidence Interval of the Difference	
				Lower	Upper
RJTL 2014 - RJTL 2015	-8.78343E3	8781.68634	3319.16545	-16905.13384	-661.72330

Uji T RITL

Paired Samples Statistics

	Mean	N	Std. Deviation	Std. Error Mean
RITL 2014	4.2079E3	7	4181.08381	1580.30114
RITL 2015	4.4757E3	7	4022.71764	1520.44435

Paired Samples Correlations

		N	Correlation	Sig.
Pair 1	RITL 2014 & RITL 2015	7	.977	.000

Paired Samples Test

	Paired Differences					t
	Mean	Std. Deviation	Std. Error Mean	95% Confidence Interval of the Difference		
				Lower	Upper	
RITL 2014 - RITL 2015	-2.67857E2	901.82674	340.85847	-1101.90777	566.19349	-.786

Lampiran 4 Hasil Uji T Kepuasaan RITL

Paired Samples Statistics

	Mean	N	Std. Deviation	Std. Error Mean
RITL 2015	75.4286	7	5.06153	1.91308
RITL 2016	78.0000	7	6.00000	2.26779

Paired Samples Correlations

	N	Correlation	Sig.
RITL 2015& RITL 2016	7	.840	.018

Paired Samples Test

	Paired Differences					t
	Mean	Std. Deviation	Std. Error Mean	95% Confidence Interval of the Difference		
				Lower	Upper	
RITL 2015 - RITL 2016	-2.57143	3.25869	1.23167	-5.58521	.44236	-2.088

Descriptives

Kunjungan
RITL

		Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
					Lower Bound	Upper Bound		
Kelas B		9.420E3	3310.6739	2.3410E3	-20325.225	39165.225	7079.0	11761.0
Kelas C		2.998E3	3806.3558	2.6915E3	-31201.250	37196.250	306.0	5689.0
Kelas D		2.247E3	1120.3064	646.8092	-535.662	5030.329	987.0	3130.0
Total		4.511E3	4002.2820	1.5127E3	809.507	8212.493	306.0	11761.0

Test of Homogeneity of Variances

Kunjungan RITL

Levene Statistic	df1	df2	Sig.
25.180	2	4	.005

ANOVA

Kunjungan RITL	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	6.815E7	2	3.408E7	4.875	.085
Within Groups	2.796E7	4	6989769.792		
Total	9.611E7	6			

Multiple Comparisons

Kunjungan RITL

Tukey HSD

(I) Kelas	(J) Kelas	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
					Lower Bound	Upper Bound
Kelas B	Kelas C	6422.5000	2.6438E3	.146	-3000.036	15845.036
	Kelas D	7172.6667	2.4135E3	.086	-1428.892	15774.226
Kelas C	Kelas B	6422.5000	2.6438E3	.146	-15845.036	3000.036
	Kelas D	750.1667	2.4135E3	.949	-7851.392	9351.726
Kelas D	Kelas B	-7172.6667	2.4135E3	.086	-15774.226	1428.892
	Kelas C	-750.1667	2.4135E3	.949	-9351.726	7851.392

Kunjungan RITL

Tukey HSD

Kelas	N	Subset for alpha = 0.05
		1
Kelas D	3	2247.333
Kelas C	2	2997.500
Kelas B	2	9420.000
Sig.		.094

Means for groups in homogeneous subsets are displayed.

Descriptives

Kunjungan RJTL

	N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum	Maximum
					Lower Bound	Upper Bound		
Kelas B	2	1.038E5	34105.8814	2.4116E4	-202650.687	410207.687	79662.0	127895.0
Kelas C	2	2.755E4	35844.6570	2.5346E4	-294504.465	349598.465	2201.0	52893.0
Kelas D	3	1.108E4	9208.1207	5.3163E3	-11794.240	33954.240	3838.0	21443.0
Total	7	4.227E4	47497.7235	1.7952E4	-1657.925	86198.211	2201.0	127895.0

Test of Homogeneity of Variances

Kunjungan RJTL

Levene Statistic	df1	df2	Sig.
41.383	2	4	.002

ANOVA

Kunjungan RJTL

	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	1.092E10	2	5.459E9	8.342	.037
Within Groups	2.618E9	4	6.544E8		
Total	1.354E10	6			

Post Hoc

Multiple Comparisons

Kunjungan RJTL

Tukey HSD

(I) Kelas	(J) Kelas	Mean Difference (I-J)	Std. Error	Sig.	95% Confidence Interval	
					Lower Bound	Upper Bound
Kelas B	Kelas C	76231.5000	2.5581E4	.085	-14940.285	167403.285
	Kelas D	92698.5000*	2.3353E4	.036	9470.428	175926.572
Kelas C	Kelas B	-76231.5000	2.5581E4	.085	-167403.285	14940.285
	Kelas D	16467.0000	2.3353E4	.774	-66761.072	99695.072
Kelas D	Kelas B	-92698.5000*	2.3353E4	.036	-175926.572	-9470.428
	Kelas C	-16467.0000	2.3353E4	.774	-99695.072	66761.072

*. The mean difference is significant at the 0.05 level.

Kunjungan RJTL

Tukey HSD

Kelas	N	Subset for alpha = 0.05	
		1	2
Kelas D	3	1.108E4	
Kelas C	2	2.755E4	2.755E4
Kelas B	2		1.038E5
Sig.		.785	.072

Means for groups in homogeneous subsets are displayed.

Uji Lampiran 7. Uji Jenis Kelas RS dan Kujungan RITL

Descriptives

	N	Mean	Std. Deviation	Std. Error	Lower Bound	Upper Bound	Minimum	Maximum
UNIS D	1	1.176E4	11761.0	11761.0
UNIS P	2	3.692E3	4789.2342	3.3865E3	-39337.062	46722.062	306.0	7079.0
UNIS S	4	3.108E3	1948.8437	974.4218	6.705	6208.795	987.0	5689.0
Total	7	4.511E3	4002.2820	1.5127E3	809.507	8212.493	306.0	11761.0

ANOVA

KUNJUNGAN RITL

	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	6.178E7	2	3.089E7	3.599	.128
Within Groups	3.433E7	4	8582684.812		
Total	9.611E7	6			

Lampiran 8.
 UjiJenisKelas RS
 dankunjungan RJTL

KUNJUNGAN RJTL

	N	Mean	Std. Deviation	Std. Error	95% Confidence Interval for Mean		Minimum
					Lower Bound	Upper Bound	
JENIS D	1	1.279E5	127895.0
JENIS P	2	4.093E4	54773.1984	3.8730E4	-451186.163	533049.163	2201.0
JENIS S	4	2.153E4	22217.2921	1.1109E4	-13819.420	56885.920	3838.0
Total	7	4.227E4	47497.7235	1.7952E4	-1657.925	86198.211	2201.0

ANOVA

KUNJUNGAN RJTL

	Sum of Squares	df	Mean Square	F	Sig.
Between Groups	9.055E9	2	4.528E9	4.042	.110
Within Groups	4.481E9	4	1.120E9		
Total	1.354E10	6			