

DAFTAR PUSTAKA

- Abidin, Z., (1999). *Pengaruh Kecerdasan Emosional dan kepemimpinan Transformasional Terhadap Kinerja Unit Di Distrik Telekomunikasi Purwokerto*, Teses S2 Purwokerto: UNSOED
- Babakus, Emin, David W. Cravens, Mark Johnston, dan William C. Moncrief, (1996), “*Examining the Role of Organizational Variables in the Salesperson Job Satisfaction Model*”, Journal of Personal Selling & Sales Management, Vol. XVI, No 3.
- Brown, C., Curran. G., Smith, (2003). “*The Role of Emotional Intelligence in the Career Commitment and Decision Making Process*”, Journal of Career assessment, November 2003, Vol. 11, No 4, pp. 379-392 (14), SAGE Publications.
- Cerniss, C. (2001). *Emotional Intelligence an Organizational Effectiveness*, in : The emotionally Intelligence Workplace, 1st Edition, Jossey Bass.
- Chang, C. S., Chang H.H. (2007). “*Effects of internal marketing on nurse job satisfaction and organizational commitment : example of medical centers in southern Taiwan*”. Journal of Nourshing Research. Vol. 15(4). Pp 265-274
- Collin, J, (2001), *Good to Great*, New York, Random House.
- Cooper, R.k. dan Sawaf, A (2000). Executive EQ : *Kecerdasan Emosional dalam Kepemimpinan Organisasi*, terjemahan, PT Gramedia Pustaka Utama, Jakarta.
- Cooper R.k., & Schindler P.S. (2008). *Business Research method*, 10th Edition, McGraw Hill Education Asia.
- Davis K., and Newstrom, J.W. 1996. *Perilaku Organisasi*, Terjemahan Agus Dharma, Jilid I. Jakarta : Penerbit Erlangga.
- Dessler, Garry. 1997. *Manajemen Sumber Daya Manusia*. Penerbit: Prentice Hall. Asia.
- Dewayani, Asri, “*Pengaruh Persepsi Karyawan terhadap Sistem Kompensasi dengan Kepuasan Kerja di PT Serasi Autoraya Cabang Surabaya*”, Thesis, MM UGM, 2001

- Ferris, G.R, Prati, L.M, Douglas, C., Ammeter, A.P, Buckley, M.R. (2003). "Emotional Intelligence, Leadership Effectiveness, And Team Outcomes". *The International Journal of Organizational Analysis*, Vol 11, No. 1, 2003.
- Gilmer, B.H. (1997), *Industrial and Organizational Psychology*, Kogasuka, Tokyo : McGraw Hill.
- Gibson, Ivancevich, Donelly, 1998. Organisasi : *Perilaku, Struktur, Proses*. Terjemahan : Djarkasih, Jilid I, II. Jakarta : Erlangga
- Goleman, D., (1999). *Emotional Intelligence*. PT Gramedia PustakaUtama, Jakarta.
- Goleman, Daniel. 2002. *Kecerdasan Emosional*. Jakarta : PT. Gramedia Pustaka Utama.
- Greenberg, J., Baron, R.A. 2003. *Behaviour in Organizations*, Eight Edition, Prentice Hall, New Delhi
- Huang, T. C., Hsiao, W.J (2007). "The causal relationship between job satisfaction and organizational commitment". Social behavior and personality. Vol. 35 (9). Pp 1265-1276
- Landy F.J. & Trumbo, D.A. (1980), *Psychology of Work Behavior*, Illinois : Homewood, The Dorsey Press.
- Liou, Shwu Ru (2008). "An Analysis of the Concept of Organizational Commitment". Nursing Forum Vol. 43, No. 3. Pp 117-125
- Luthan, F., 1995, "Organizational Behaviour," 7th edition, Singapore, McGraw Hill Book, Co.
- Martin, Anthony Dio. 2003. *Emotional Quality Management: Refleksi, revisi dan Revitalisasi Hidup Melalui Kekuatan Emosi*. Jakarta: Arga.
- Meyer, J.P., Allen, J.N. (1991). *A Three-component Conceptualization of Organizational Commitment*. Human Resources Management Rev. Vol 1. Pp 61-89
- Meyer, J.P. & Allen, N.J. (1997). "Commitment in The Workplace : Theory, Research, and Application". Thousand Oaks, CA : Sage Publications.
- Miner, J.B. (1988), *Organizational Behavior: Performance Individual*, NewYork : Random House Business Division.

Respati Adi Sucahyo (2001). “*Hubungan antara Iklim Organisasi dengan Komitmen Pegawai untuk Berkair di PT Bank BNI (Persero), Tbk Cabang Yogyakarta*”, Tesis UGM 2001

Robbins, S.P. (1989), *Training Interpersonal Skill : Tips for Managing People at Work* USA : Prentice Hall international.

Salami, S. O. (2008). Demographic and Psychological Factors Predicting Organizational Commitment among Industrial Workers, *Anthropologist*, 10(1): 31-38

Steers, R.M. (1985), “*Efektifitas Organisasi*”, terjemahan. Jakarta : Lembaga Pendidikan dan Pembinaan Manajemen.

Sugiyono (2008). Metode Penelitian Bisnis. CV. Alfabeta, Bandung.

Suhariadi, F., (2007). Paradigma Pengelolaan Manusia di Dalam Organisasi, Pidato Pengukuhan Jabatan Guru Besar Bidang Ilmu SDM, Fakultas Psikologi Universitas Airlangga, Surabaya.

Suhartini, 1999, *Keadilan Dalam Pemberian Kompensasi*, Jurnal Siasat Bisnis, No. 4, Vol. 2

Sy, T. & Cote S., (2004). “*Emotional Intelligence. A Key Ability To Succeed In The Matrix Organization*”. Journal of Management Development, Vol. 23, No 5.

Tjahjono, Heru Kurnianto, 2009. Metode Penelitian Bisnis 1 dan 2. Visi Solusi Madani. Yogyakarta.

Tsai, M.T. and Huang, C.C. (2007). *The Relationship among Ethical Climate Types, Facet of Job Satisfaction, and the Three Components of Organizational Commitment : A Study of Nurses in Taiwan*. Journal of Business Ethics 80 : 565-581.5/9/2009

Yousef, Darwish A. (2003). “*Validating the Dimensionality of Porter et al.'s Measurement of Organizational Commitment in A Non Western Culture Setting*”. Int. J. of Human Resource Management. Vol 14 (6). Pp 1067-1079