

LAMPIRAN

Ceklist kuesioner pernyataan responden tentang persepsi pasien terhadap pelayanan obat (Nugraheni,2009).

Keterangan : SP = SANGAT PUAS

P = PUAS

CP = CUKUP PUAS

KP = KURANG PUAS

TP = TIDAK PUAS

Lampiran 1. Ceklist Kuesioner Pernyataan Responden tentang Persepsi Pasien terhadap Pelayanan Obat

No	Pertanyaan	Hasil				
		SP	P	CP	KP	TP
	Bukti Fisik (<i>Tangible</i>)					
1	Kenyamanan dan kebersihan fasilitas fisik (gedung, ruang tunggu, dll) dan lingkungan instalasi farmasi					
2	Penampilan karyawan di instalasi farmasi yang rapi dan menarik					
3	Tempat parkir yang aman dan memadai					
4	Lokasi instalasi farmasi yang mudah dijangkau					
	Kehandalan (<i>Reliability</i>)					
5	Tepat waktu dalam pelayanan					
6	Pelayanan diberikan sesuai kebutuhan pasien					
7	Informasi obat yang jelas					
8	Prosedur pelayanan yang jelas dan mudah diperoleh					
9	Keterangan karyawan instalasi farmasi yang dapat dipercaya					
	Jaminan (<i>Assurance</i>)					
10	Pelayanan yang sopan dan ramah					
11	Kelengkapan peralatan dalam pelayanan					
12	Kehati-hatian dalam pelayanan					
13	Reputasi instalasi farmasi yg baik					
	Daya Tanggap (<i>Responsiveness</i>)					
14	Kecepatan dalam pelayanan					

15	Ketulusan dalam pelayanan					
16	Ketersediaan petugas pada jam sibuk					
17	Kepastian waktu obat diberikan					
18	Waktu tunggu penerimaan obat					
	Empati (<i>Emphaty</i>)					
19	Perhatian terhadap keinginan pasien					
20	Jam kerja yang sesuai dengan keinginan pasien					
21	Pencarian alternatif obat sesuai dengan kondisi keuangan pasien					

Lampiran 2. Lembar Persetujuan Menjadi Responden**LEMBAR PERSETUJUAN MENJADI RESPONDEN**

Yang bertanda tangan di bawah ini:

Nama Inisial :

Umur : Tahun

Jenis Kelamin : Laki-laki/Perempuan (coret yang tidak perlu)

Pekerjaan :

Setelah mendapatkan penjelasan tentang penelitian yang berjudul “Evaluasi Pola Peresepan Obat berdasarkan Indikator WHO 1993 Periode September-November 2016 dan Kepuasan Pasien Rawat Jalan di RSUD Panembahan Senopati Bantul”.

Dengan ini saya menyatakan kesediaan menjadi responden penelitian tersebut,

Yang dilakukan oleh:

Nama : Neil Autari S

NIM : 20130350063

Demikian persetujuan ini saya buat dengan sebenar-benarnya, dengan penuh kesadaran dan tanpa paksaan dari siapapun.

Yogyakarta,

Responden

(.....)

Lampiran 3. Data Penelitian

Bulan September 2016

No	Nama Obat dalam Resep	Jumlah R/	Generik	Antibiotik	Injeksi	Formularium RS
1.	Cefadroxil Natrium Diklofenak	2	2	1		2
2.	Metil Prednisolon	1	1			1
3.	Captopril Amlodipin	2	1			2
4.	Amoxicillin	1	1	1		1
5.	Ciprofloxacin	1	1	1		1
6.	Ciprofloxacin Natrium Diklofenak	2	2	1		2
7.	Paracetamol Metil Prednisolon OBH	3	3			3
8.	Captopril Vit C	2	2			2
9.	Phenitoin Clobazam Vit B12	3	3			3
10.	Cefixime Ciprofloxacin Simvastatin	3	3	2		3
11.	Timolol	1	1			1
12.	Asam Mefenamat Ranitidin	2	1			2
13.	Amoxicillin Asam Mefenamat	2	2	1		2
14.	Bisoprolol Meloxicam	2	1			2
15.	Sulfasalazin Asam Tranexamat Cefixim Metil Prednisolon OBH Syr Meloxicam	6	6	1		6
16.	Lansoprazol Sukralfat Domperidon Vit B12	4	4			4
17.	Phenitoin Clobazam Asam Folat	3	3			3
18.	Amlodipin Pamol	3	2			2

	Meloxicam					
19.	Aspilet CPG 75 Concor Ramipril Lansoprazol Sukralfat	6	4			5
20.	Aspilet Gemfibrozil Allopurinol Captopril Bisoprolol	5	4			4
21.	Asam Tranexamat	1	1			1
22.	Meloxin Metil Prednisolon	2	1			2
23.	Xeloda Grahabion	2				2
24.	Phenitoin Propanolol Rizonax	3	2			2
25.	Carbamazepin Depakote Asam Folat	3	2			3
26.	Lansoprazol Sukralfat Ondansetron Strocain Paracetamol Ciprofloxacine	6	5	1		6
27.	Sildenafil m.fl. pulv da in caps	1				
28.	Lansoprazol Ulsafate	2	1			2
29.	Candesartan Furosemid KSR ISDN Bisoprolol Simvastatin Miniaspi	7	5			7
30.	Lansoprazol Osteocal Sohobion Cefixim Lapifed Metil Prednisolon	6	3	1		5
31.	Candesartan Cefuroxim Clanexy Metil Prednisolon	5	3	2		5

	Lapifed					
32.	Tamofen	1				1
33.	Asam Tranexamat Doksisiklin	2	2	1		2
34.	Phenitoin Asam Folat Antasida Attapulgit	4	4			4
35.	Amoxicillin	1	1	1		1
36.	Phenitoin Depakote Antasida	3	2			3
37.	Ibuprofen Ranitidin Asam Tranexamat	3	3			3
38.	Phenitoin Diazepam Amlodipin	3	3			3
39.	Thyrax	1				1
40.	Furosemid CaCo3 Asam Folat Irbesartan Nifedipin Lansoprazol	6	6			6
41.	Novorapid Insulin Pectocil Jarum Novorapid Simvastatin Gabapentin	4	2			4
42.	Mecobalamin Propanolol Paracetamol	3	3			3
43.	Diagit Ranitidin Metronidazol	3	2			3
44.	Carbamazepin Phenitoin Antasida	3	3			3
45.	Captopril Bisoprolol Lansoprazol Cefixim	4	4	1		4
46.	Aspilet CPG 75mg Simvastatin Ramipril Biscor	5	3			3
47.	Phenitoin	1	1			1

48.	Asam Folat Paracetamol Ketorolac inj	2	2			2
49.	Captopril Bisoprolol Aspilet Metformin Glimepirid	5	4			4
50.	Phenitoin Asam Valproat B12	3	3			3
51.	Depakote Fenobarbital Diazepam	3	2			3
52.	Clindamycin Asam Mefenamat	2	2	1		2
53.	Furosemid Spironolakton Ramipril Digoksin	4	4			4
54.	Ciprofloxacin Livapro Sistenol Cefixim	4	2	2		4
55.	Lansoprazol Ulsafat Metoclopramid Clidiaz	4	2			4
56.	Simvastatin	1	1			1
57.	PTU	1	1			1
58.	Mecobalamin Cetirizin	2	2			2
59.	Amoxicillin Asam Mefenamat	2	1	1		2
60.	Xeloda	1				1
61.	Captopril Diazepam	2	2			2
62.	Lisinopril Bisoprolol	2	2			2
63.	Scopamin	1				1
64.	MTX	1	1			1
65.	Cefixim Vit C	2	2	1		2
66.	Doksisiklin Metronidazol	2	1	1		2
67.	Furosemid Ramipril Amlodipin Meloxicam	4	4			4

68.	Captopril Furosemid KSR Digoksin Lansoprazol Ulsidex	6	4			6
69.	depakote dexametason ranitidin	3	2			3
70.	CaCo3 Valesco Allopurinol Lansoprazol Ulsidex Aminoral	6	3			5
71.	Lansoprazol Ulsafat Domperidon Sohobion	4	2			3
72.	Natrium Diklofenak Metil Prednisolon Omeprazol	3	3			3
73.	Cefixim Vit B	2	2	1		2
74.	Ambroxol Cetirizine	2	2			2
75.	Vipalbumin Cefixim	2	1	1		2
76.	KSR	1				1
77.	Phenitoin Ikalep	2	1			2
78.	Valsartan Aspilet Meconeuro OBH Syr	4	2			4
79.	Vit B	1	1			1
80.	Clonazepam Mecobalamin Amlodipin	3	3			2
81.	Tamofen Antasida	2	1			2
82.	Meconeuro Aspilet	2				1
83.	Lansoprazol Ulsafat Domperidon Paracetamol	4	3			4
84.	Carbamazepin Phenitoin	3	3			3

	Asam Folat					
85.	Cefixim Avodart	2	1	1		1
86.	Valsartan Lansoprazol Ambroxol Piracetam Ketorolac inj	4	4			4
87.	Depakote Phenitoin Diazepam	3	2			3
88.	Amoxicillin	1	1	1		1
89.	Meloxicam Calcium	2	2			2
90.	Glimepirid Metformin	2	2			2
91.	Cetirizin Natrium Diklofenak	2	2			2
92.	Clindamycin Asam Mefenamat	2	2	1		2
93.	Furosemid KSR Lansoprazol Urdafalk	4	3			4
94.	Phenitoin Clobazam B12	3	3			3
95.	Lansoprazol Sukralfat Ambroxol	3	3			3
96.	Methyl Prednisolon cellcept Irbesartan Amoxiclav Allopurinol SF Ambroxol	7	5	1		7
97.	Allopurinol Lansoprazol Sukralfat	3	3			3
98.	Laxadin	1				1
99.	Cefixim Paracetamol	2	2	1		2
100.	Sulfat Fero	1	1			1
101.	Lansoprazol Ulsafat	2	1			2
102.	Furosemid Amlodipin Valesco	4	2			2

	Aspilet					
103.	Cefixim Dexametason B6	3	3	1		3
104.	Lantus Needle Lantus Glikuidon Allopurinol Miniaspi Fenofibrat	5	3			5
105.	Chloramfenicol CTM Natrium Diklofenak Ciprofloxacine	4	4	2		4
106.	Mecobalamin Scopain	2	1			2
107.	Piracetam lapifed Nevradin	3	1			3
108.	Glikuidon Candesartan Furosemid Allopurinol Alpentin Asam Folat Mecobalamin	7	6			7
109.	Seretide disk Metil Prednisolon	2	1			1
110.	Risperidone Trihexyphenidil	2	1			2
111.	Curcuma	1				1
112.	Cetirizine pulv	1	1			1
113.	Amlodipin Lansoprazol Sukralfat	3	3			3
114.	Metronidazole	1	1			1
115.	Azytromisin Pectocil	2	1	1		1
116.	Cefixim ISDN	2	2	1		2
117.	Grahabion	1				1
118.	Furosemid Spirinolakton Berotec MDI	3	2			3
119.	Livapro	1				1
120.	Meloxicam	1	1			1
121.	Tramadol	1	1			1
122.	Cefadroxil	2	2	1		2

	Natrium diklofenak					
123.	Amlodipin Cefixim Pamol Meloxicam	4	3	1		3
124.	OBH Syr PCT Captopril Furosemid Spirinolakton KSR	6	5			6
125.	Metrotexat MP Renedinac	3	2			2
126.	Vit C Amoxiclav Metronidazol	3	2	1		3
127.	Thyrosin Bisoprolol Alopurinol Furosemid KSR Digoxin	6	4			6
128.	Depakote	1				1
129.	Asam tranexamat Sulfa fero	2	2			2
130.	Co amoxiclav Ranitidin Meloxicam	3	2	1		3
131.	Eperison HCl Meloxicam Mecohem Dispo 3cc	4	2			1
132.	Seretide Lansoprazol Urdafalk Salbutamol	4	3			3
133.	Furosemid KSR Spirinolakton Valesco Aspilet Meloxicam	6	3			4
134.	Amoxiclav Tramadol MP	3	2	1		3
135.	Kalk	1	1			1
136.	Amoxicillin Asam mefenamat	2	2	1		2
137.	Cefadroxil	2	2	1		2

	Bcom				
138.	Spirinolakton Ramipril Concor	3	2		3
139.	Timolol	1	1		1
140.	Captopril ISDN Aspilet Digoksin Furosemid	5	4		4
141.	Asam valproat	1	1		1
142.	Risperidone Depakote Trihexyphenidil	3	1		3
143.	Symbicort MP Clanexy	3	1	1	3
144.	Asam valproat	1	1		1
145.	Depakote Phenitoin B6 Diazepam	4	3		4
146.	Sildenafil Furosemid	2	1		1
147.	Amoxicillin PCT	2	2	1	2
148.	Clanexy Prednison	2	1	1	2
149.	Amoxicillin MP	2	2	1	2
150.	Scopamin PCT Cefixim	3	2	1	3
151.	Furosemid Valsartan Bisoprolol Aspilet Gemfibrozil	5	4		4
152.	Tamofen Glucosamin	2	1		2
153.	Candesartan Furosemid KSR ISDN Bisoprolol Miniaspi Simvastatin	7	5		7
154.	Furosemid KSR bisoprolol	6	5		5

	attorvastatin ranitidin alopurinol					
155.	Depakote Carbamazepin	2	1			2
156.	Livapro ss	1				1
157.	B1 B12 pulv Camifed syr	2	2			2
158.	Cefadroxil Ambroxol PCT	3	3	1		3
159.	Irbesartan Bisoprolol Furosemid	3	3			3
160.	Dexametason Ranitidin Bcom furosemid	4	4			4
161.	Flutias	1				1
162.	PCT Lansoprazol Domperidone	3	3			3
163.	Furosemid Spirinolakton Aspilet Candesrtan Berotec MDI	5	3			4
164.	Furosemid Amlodipin Valesco Aspilet	4	4			2
165.	PCT	1	1			1
166.	Lansoprazol Ulsafalk Metoclopramid	3	2			3
167.	Seretide MDI	1				1
168.	Phenitoin Diazepam Amlodipin	3	3			3
169.	Depakote Alprazolam	2	1			2
170.	Carbamazepin Depakote Asam folat	3	3			3
171.	MTX	1				1
172.	MP Lansoprazol Sukralfat	3	3			3
173.	Aspilet Valesco	3				1

	Suvesco					
174.	Prednison Cefixim	2	2	1		2
175.	Bisoprolol Alprazolam	2	2			2
176.	PCT Cetirizine	2	2			2
177.	Aspilet Captopril Gemfibrozil	3	2			2
178.	Vit C	1	1			1
179.	Mecobalamin Cetirizine Piracetam	3	3			3
180.	Xeloda Asam tranexamat	2	1			2
181.	Cetirizine Mecobalamin	2	2			2
182.	Sulfasalazin Carbamazepin Lansoprazol Almacid Mecobalamin	5	4			4
183.	Spiriva	1				1
184.	Diltiazem ISDN Lansoprazol Ulsafat PCT Domperidone	6	5			6
185.	Captopril Aspilet Lansoprazol PCT	4	3			3
186.	Novorapid insulin Jarum novorapid SF Amlodipin Asam folat	4	3			4
187.	Depakote Valisanbe Vit B12	3	1			3
188.	Cefadroxil PCT OBH syr CTM	4	4	1		4
189.	Cefixime Natrium diklofenak	2	2	1		2
190.	Amoxicillin Syr PCT syr	2	2	1		2

191.	MST CTM OBH	3	2			3
192.	Clindamycin Dexametason Pamol	3	2	1		2
193.	Meloxicam Lansoprazol	2	2			2
194.	Captopril Bisoprolol Miniaspi ISDN	4	3			4
195.	Furosemid Aspilet Valsartan KSR	4	2			3
196.	Fluconazol	1	1			1
197.	Cetirizine Ciprofloxacin Pehidrol PCT	4	3	1		3
198.	Thyrozol	1				1
199.	Depakote Asam folat Phenitoin	3	2			3
200.	Furosemid Aspilet Spirinolakton Bisoprolol Candesartan Na asetilsistein	6	5			5
201.	Carbamazepin Luminal	2	1			1
202.	Amlodipin Candesartan	2	2			2
203.	Aspilet CPG 75 Ramixal simvastatin	4	2			3

Bulan Oktober 2016

No	Nama Obat dalam Resep	Jumlah R/	Generik	Antibiotik	Injeksi	Formularium RS
1.	Amoxicillin Asam Mefenamat	2	2	1		2
2.	Natrium Diklofenak Meloxicam	3	3			3

	Ranitidin					
3.	Tamsulosin Finasterid	2	2			2
4.	Amoxicillin Paracetamol Ambroxol Lansoprazol Ulsidex Domperidon	6	5	1		6
5.	Amoxicillin Natrium Diklofenak	2	2	1		2
6.	Asam Mefenamat	1	1			1
7.	Meloxicam Omeprazol Ulsidex	3	2			3
8.	Urdafalk Simvastatin	2	1			2
9.	Pravastatin	1	1			1
10.	Asam Folat	1	1			1
11.	Asam Folat Fero sulfat	2	2			2
12.	Lansoprazol Sukralfat Asam Tranexamat	3	3			3
13.	Methyl Prednisolon Meloxicam Paracetamol	3	3			3
14.	Ciprofloxacin Lapifed Methyl Prednisolon Ambroxol Lansoprazol Symbicort	6	4	1		6
15.	Cetirizine Asam Mefenamat	2	2			2
16.	Paracetamol Antasida Amoxicillin	3	3	1		3
17.	Amoxicillin Pamol	2	1	1		1
18.	Co Amoxiclav Mecobalamin Asam Folat	3	2	1		3
19.	Amoxicillin Natrium Diklofenak	2	2	1		2
20.	Natrium	2	2			2

	Diklofenak Cetirizine					
21.	Amlodipin Valesco Imunos Dimenhidrinat Allopurinol	5	3			4
22.	Cefixim Paracetamol	2	2	1		2
23.	Propranolol	1	1			1
24.	Trihexyphenidil	1	1			1
25.	PTU Propranolol	2	2			2
26.	Amoxicillin Natrium Diklofenak	2	2	1		2
27.	Ciprofloxacin Ranitidin	2	2	1		2
28.	Amlodipin Candesartan Asam Folat CaCo3	4	4			4
29.	Methyl Prednisolon Flutias Ventolin MDI Lasal expect Sukralfat	5	2			4
30.	Tamofen Tramadol	2	1			2
31.	Cefadroxil Paracetamol	2	2	1		2
32.	Attorvastatin	1	1			
33.	Co Amoxiclav Kassa Steril Nacl 0,9 % 500cc	1		1		1
34.	sohobion	1				
35.	Paracetamol Syr	1	1			1
36.	Cefadroxil Vit C	2	2	1		2
37.	Haloperidol Trihexyphenidil	2	2			2
38.	Amoxicillin Asam Mefenamat	2	2	1		2
39.	Anbesol Lansoprazol	2	1			2
40.	Lansoprazol Urdafalk Domperidone	4	3			4

	Paracetamol					
41.	Amoxicillin Paracetamol	2	2	1		2
42.	Methyl prednisolon Lansoprazol	2	2			2
43.	Asam valproat	1	1			1
44.	Clindamycin Metronidazol MP Furosemid	4	4	1		4
45.	Bioplacenton Vit B-Com	2	1			2
46.	MP	1	1			1
47.	Thyrozol Propanolol	2	1			2
48.	Lansoprazol Sukralfat Domperidon	3	3			3
49.	Kloramfenikol solusio CTM	2	1	1		2
50.	Candesartan Amlodipin Microlax	3	2			3
51.	Amoxicillin Kalium diklofenak	2	2	1		2
52.	PTU Propanolol Paracetamol	3	3			3
53.	Lansoprazol Allopurinol	2	2			2
54.	Amoxicillin Asam Mefenamat	2	2	1		2
55.	Furosemid CaCo3 Asam Folat Amlodipin Clonidin Lansoprazol	6	6			6
56.	Cefexime Vit C OBH	3	3	1		3
57.	Lansoprazol Sukralfat	2	2			2
58.	Rifampicin INH B6 Ambroxol	4	4	1		4
59.	L-zinc Syr	3	1	1		3

	Lactobacillus Cefixim Syr					
60.	Novorapid insulin II Irbesartan Cetirizin	3	2			3
61.	Cetirizine MP	2	2			2
62.	Ciprofloxacin Cetirizin Asam Mefenamat	3	3	1		3
63.	Thyrozol Propanolol Valsartan Amlodipin	4	3			4
64.	Furosemid Bisoprolol Spironolakton Simvastatin Ciprofloxacin OBH syr MP	7	7	1		7
65.	Clindamycin Natrium diklofenak Asam mefenamat	3	3	1		3
66.	Irbesartan Amlodipin Fenofibrat Allopurinol	4	4			4
67.	Vit C Gentamisin salep	2	2			2
68.	Paracetamol	1	1			1
69.	Vit C Bcom Paracetamol	3	3			3
70.	Ondansetron	1	1			1
71.	Sulfasalazin Sysmuco Sohobion Ranitidin	4	2			2
72.	Ingatol	1				
73.	Asam tranexamat Imunos	2	1			2
74.	Valsartan	1	1			1
75.	Salbutamol Aminofilin Cetirizin Asetilsistein MP	6	6			6

	Meloxicam					
76.	Diltiazem Bisoprolol Aspilet Mecobalamin Lansoprazol Alprazolam	6	6			5
77.	PCT Diazepam	2	2			2
78.	Amoxicillin PCT	2	2	1		2
79.	Amoxicillin Asam mefenamat	2	2	1		2
80.	Cefadroxil Natrium diklofenak	2	2	1		2
81.	Karbogliserol Asam mefenamat	2	1			2
82.	Amoxicillin syr Pamol syr	2	2	1		1
83.	Tamofen	1				1
84.	Analsik Epsonal	2				1
85.	Amoxicillin Asam mefenamat	2	2	1		2
86.	Ondansetron Asam folat Bcomplex	3	3			3
87.	PTU	1				1
88.	Captopril Bisoprolol Aspilet Simvastatin	4	4			3
89.	Metformin Simvastatin Furosemid KSR	4	3			4
90.	Tramadol MTX	2	2			2
91.	Lansoprazol	1	1			1
92.	Captopril Amlodipin Furosemid	3	3			3
93.	PTU Propanolol	2	1			2
94.	Valsartan	1	1			1
95.	Azytromisin Cefixime PCT	3	3	2		3

96.	Amitriptilin alprazolam	2	2			2
97.	Ciprofloxacin Kalium diklofenak	2	2	1		2
98.	Meloxicam Ranitidin	2	2			2
99.	Phenitoin B12	2	2			2
100.	Clobazam Amlodipin	2	2			2
101.	Furosemid Irbesartan CaCo3 Asam Folat Glikuidon Cetirizin Allopurinol	7	7			7
102.	Sukralfat PCT Ranitidin Cetirizin	4	4			4
103.	Sulfasalazin Diagit	2	1			2
104.	Sildenafil pulv	1				
105.	Asam mefenamat	1	1			1
106.	Ciprofloxacin Lansoprazol	2	2	1		2
107.	Amoxicillin PCT Syr Zalf Chloramfenicol	3	2	2		3
108.	PCT Syr Cetirizin Syr	2	2			2
109.	Amoxicillin	1	1	1		1
110.	Verapamil Ranitidin	2	2			2
111.	Kloramfenicol Ciprofloxacin CTM Natrium diklofenak	4	4	2		4
112.	Clindamycin	1	1	1		1
113.	Amoxicillin MP	2	2	1		2
114.	Captopril Nifedipin Lansoprazol Ulsidex	4	3			4
115.	Tamsulosin Finasterid	2	2			2

116.	Patral	1				1
117.	Depakote Haldol	2				2
118.	Lapifed	1				1
119.	Clindamycin Natrium diklofenak	2	2	1		2
120.	Cefixime Vit C	2	2	1		2
121.	Ciprofloxacin Natrium dikoofenak	2	2	1		2
122.	Forumen tetes telinga	1				1
123.	Glucosamin	1	1			1
124.	Mecobalamin Cetirizine Piracetam	3	3			3
125.	Diazepam B12 Valsartan Aspilet	4	3			3
126.	Metronidazol Fuladic acid	2	1			1
127.	Asam tranexamat	1	1			1
128.	Amoxicillin Kalium diklofenak	2	2	1		2
129.	Sulfat ferosus Vit C	2	2			2
130.	Doxixiclin	1	1	1		1
131.	Amoxicillin Triamsinolon	2	2	1		2
132.	Glimepirid Metformin Valsartan Lansoprazol Sukralfat	5	5			5
133.	MP PCT	2	2			2
134.	Lansoprazol Almacid Syr Mecobalamin Alpentin	4	2			2
135.	Aspilet	1				
136.	Natrium diklofenak Cetirizine Vitamin A Mecobalamin	4	4			4

137.	Ranitidin PCT	2	2			2
138.	Sohobion Vit C Diazepam	3	2			2
139.	Attorvastatin	1	1			
140.	Lansoprazol	1	1			1
141.	Propanolol	1	1			1
142.	Furosemid SF tab Glucosamin	3	3			3
143.	Trilac Cefixim	2	2	1		2
144.	Spirinolakton Propanolol Vit K	3	2			3
145.	Lansoprazol Amitriptilin	2	2			2
146.	Clindamycin	1	1	1		1
147.	Metformin Gemfibrozil Simvastatin Vit B12	4	3			4
148.	Valsartan Amlodipin CaCo3 Asam folat Furosemid	5	5			5
149.	Livapro Cefixime OBH	3	2	1		3
150.	Codein MP Asam tranexamat Cefuroxim Asam mefenamat	5	5	1		5
151.	Clanexy Asam mefenamat	2	1	1		2
152.	Mestinon MP	2	1			2
153.	Furosemid KSR Spirinolakton Aspilet Captopril	5	4			4
154.	Anti hemoroid Gemfibrozil Simvastatin	3	3			3
155.	Natrium diklofenak	3	3			3

	Cetirizine Gemfibrozil					
156.	Cefuraxime Clindamycin PCT Ranitidin	4	4	2		4
157.	PTU Propanolol Candesartan	3	3			3
158.	Metronidazol Clanexy Valium	3	1	1		3
159.	Lansoprazol Urdafalk Domperidon	3	3			3
160.	Amoxicillin Asam mefenamat	2	2	1		2
161.	Novorapid Needle novorapid Lansoprazol Urdafalk	3	2			3
162.	Cetirizine	1	1			1
163.	Laxadine Ciprofloxacin Natrium diklofenak	3	2	1		3
164.	Amoxicillin PCT Ichtyol	3	2	1		2
165.	Ibuprofen Vit B6	2	2			2
166.	Fenofibrat	1	1			1
167.	Flunarizine	1	1			1
168.	Furosemid Aspilet Captopril Fenofibrat Meloxicam	5	5			4
169.	Mecobalamin PCT Perhidrol Cetirizine	4	3			3
170.	Phenitoin Diazepam	2	2			2
171.	Euthyrox	1				1
172.	Tramadol Tamofen Vit B	3	2			3
173.	Furosemid Attorvastatin	6	4			4

	KSR Alopurinol Ramixal Meloxicam					
174.	Amlodipin Metformin Glimepirid	3	3			3
175.	Thyrozol Propanolol	2	1			2
176.	SF Vit Bcom	2	2			2
177.	Urdafolk Ranitidin Ulsafat Bisoprolol	4	3			4
178.	Captopril	1	1			1
179.	Mecobalamin Cetirizine	2	2			2
180.	Concor Pravinat	2				1
182.	Valisanbe Valsartan Sukralfat	3	2			3
183.	Gentamycin salep	1		1		1
184.	Ciprofloxacin Natrium diklofenak	2	2	1		2
185.	Tamofen	1				1
186.	Clindamycin Natrium diklofenak Captopril	3	3	1		3
187.	Furosemid KSR Valesco Digoksin Miniaspi Meloxicam	6	3			5
188.	Amoxicillin	1	1	1		1
189.	Ranitidine Laxadin Sohobion	3	1			2
190.	Amlodipin Thyrozol	2	1			2
191.	Asam valproat	1	1			1
192.	Mecobalamin Valsartan	2				2
193.	Amoxicillin	1	1	1		1
194.	Cefixime	2	2	1		2

	Alopurinol					
195.	Urdafalk Lansoprazol	2	2			2
196.	Glimepirid Metformin Valsartan Simvastatin Gemfibrozil	5	5			5
197.	Cetirizine	1	1			1
198.	Captopril Amlodipin Meloxicam	3				3
199.	Seretide Salbutamol MP Lansoprazol Antasid	5	5			4
200.	Captopril Amlodipin Bisoprolol Vit B12 Lansoprazol Meloxicam	6	6			6
201.	Furosemid Valsartan Simvastatin Kalium diklofenak Eperisone HCl	5	5			4
202.	Candesartan Alopurinol Simvastatin Cetirizine	4	4			4
203.	Amoxicillin Asam mefenamat	2	2	1		2
204.	Ciprofloxacin Asam mefenamat Cetirizine	3	3	1		3
205.	Urdafalk Lansoprazol Ulsidex Miconazol	4	2			3
206.	Natrium diklofenak	1	1			1
207.	Asam valproat	1	1			1
208.	Cetirizine MP Kalk	3	3			3
209.	Cefixim Alopurinol Levofloxacin	3	3	2		3

210.	Asam mefenamat Ciprofloxacin Cetirizine	3	3	1		3
211.	Clonazepam Mecobalamin	2	2			1
212.	CPG 75 Bisoprolol Captopril Furosemid Sukralfat	5	5			5
213.	Mestionon Clobazam	2	2			2
214.	Sildenafil	1				
215.	KSR Cefixim	2	1	1		2
216.	Mecobalamin cetirizine	2	2			2

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No	Nama Obat dalam Resep	Jumlah R/	Generik	Antibiotik	Injeksi	Formularium RS
1.	Ciprofloxacin Natrium diklofenak Cetirizine	3	3	1		3
2.	Tramadol Pamol	2	1			1
3.	Metformin Aspilet Amlodipin Lapifed	4	2			2
4.	Teofilin Salbutamol Ambroxol dibuat Pulv	3	3			3
5.	Phenitoin Diazepam Valsartan	3	3			3
6.	Tamofen	1				1
7.	Amox clavulanat Asam mefenamat Cetirizine	3	2	1		3
8.	Attorvastatin Lansoprazol Alprazolam	3	3			2
9.	Amox clavulanat PCT Cetirizine	3	2	1		3

10.	Amoxicillin Asam mefenamat	2	2	1		2
11.	Cefadroxil Natrium diklofenak	2	2	1		2
12.	Cefadroxil Vit C	2	2	1		2
13.	Rifampisin INH B6 Salbutamol	4	4	1		4
14.	Lansoprazol Ondansetron Cotrimoxazol Ulsafat	4	3	1		4
15.	Chloramfenicol tetes telinga Amoxicillin syr Cetirizine Carboglyserin	4	3	2		4
16.	Phenitoin Diazepam Asam folat	3	3			3
17.	Verapamil Ranitidin	2	2			2
18.	Seretide disc Lasal syr Azitromisin PCT	4	2	1		2
19.	Cefixim syr	1	1	1		1
20.	Ciprofloxacin Asam tranexamat Natrium diklofenak	3	3	1		3
21.	Ketorolac inj Phenitoin B12 Diazepam PCT OBH syr	5	5			5
22.	Bisoprolol Ramixal CPG 75 Miniaspi Fenofibrat	5	4			4
23.	Symbicort turbo Lasal syr	2				1
24.	Ranitidin Phenitoin Diazepam	3	3			3

25.	Novomix Needle novomix Amlodipin Candesartan Mecobalamin Alpentin OBH	6	4			5
26.	Tamofen	1				1
27.	Meloxicam	1	1			1
28.	PCT Bcom	2	2			2
29.	Amoxicilin Tamofen OBH syr CTM	4	3	1		4
30.	PCT Lansoprazol Domperidon	3	3			3
31.	Cefixim	1	1	1		1
32.	PCT	1	1			1
33.	Candesartan Amlodipin Simvastatin	3	3			3
34.	Bactrim	1		1		
35.	PCT CTM	2	2			2
36.	Phenitoin Asam folat PCT	3	3			3
37.	Cetirizin B12	2	2			2
38.	PCT CTM	2	2			2
39.	Ciprofloxacin Dexametason CTM	3	3	1		3
40.	Urdafalk Omeprazol	2	2			2
41.	Azitromisin Ambroxol PCT Simvastatin	4	4	1		4
42.	Asam folat	1	1			1
43.	Metformin Acarbose	2	2			2
44.	Attorvastatin Mecobalamin Metformin Cefixim	4	4	1		3

45.	PCT Amoxiclav	2	1	1		2
46.	CaCo3 Vit B1 PCT	3	3			3
47.	Ketokonazol Meloxicam	2	2			2
48.	Epsonal Diazepam	2	1			1
49.	Symbicort Ventolin MDI n-asetilsistein	3	1			3
50.	Alprazolam Mecobalamin Renadinac	3	2			2
51.	Allopurinol Urdafalk Asam folat	3	3			3
52.	Asam valproat Sput 3cc	1	1			1
53.	Scopamin	1				1
54.	Amlodipin Valesco CPG Gabapentin	4	3			3
55.	Karbamazepin Natrium diklofenak Metilcobalamin Sohobion	4	3			3
56.	Clindamycin Dexametason	2	2	1		2
57.	Lasal syr	1				
58.	Prednison Calamec	2	1			1
59.	Glucosamin Meloxicam	2	2			2
60.	Ranitidin Phenitoin Asam folat Diazepam	4	4			4
61.	Cefadroxil Pamol	2	1	1		1
62.	Amoxicilin PCT	2	2	1		2
63.	Seretide Salbutamol MP Lansoprazol Antasida	5	4			4

64.	PCT Curcuma	2	2			2
65.	Ciprofloxacin CTM Asam mefenamat	3	3	1		3
66.	Cefuroxim Metilprednisolon Renedinac Berotec	4	2	1		3
67.	Furosemid Spirinolakton KSR Propanolol Lansoprazol	5	4			5
68.	Amlodipin	1	1			1
69.	Tamofen	1				1
70.	Novomix Needle novomix Gabapentin Amlodipin	3	2			3
71.	Phenitoin Asam mefenamat Diazepam B12	4	4			4
72.	Lansoprazol Amoxicilin PCT	3	3	1		3
73.	Chloramfenicol Cetirizine syr	2	2	1		2
74.	Phenitoin Asam folat	2	2			2
75.	Cefadroxil CTM PCT	3	3	1		3
76.	Amlodipin Gabapentin Dispo 3cc	3	2	1		2
77.	MP Valsartan	2	2			2
78.	Vit C	1	1			1
79.	Glimepirid Metformin Spirinolakton	3	3			3
80.	Caco3 Furosemid	2	2			2
81.	Cefixim OBH syr	2	2			2
82.	Lido+ trilac inj Candesartan CPG	2	2			2

83.	Vit C Natrium diklofenak	2	2			2
84.	Klanexy syr Cetirizin	2	1			2
85.	Lapifed Valisanbe Valsartan Aspilet	4	1			3
86.	Amoxicilin Asam mefenamat	2	2	1		2
87.	Antasida PCT	2	2			2
88.	Lasal syr Ventolin MDI Azitromisin PCT	4	2	1		3
89.	Allopurinol	1	1			1
90.	Cefadroxil Natrium diklofenak	2	2	1		2
91.	Thyrozol	1				1
92.	Glimepirid Allopurinol Lansoprazol Ulsafat	4	3			4
93.	Neo-mercazole Bisoprolol	2	1			2
94.	Mecobalamin	1	1			1
95.	Bisoprolol Valesco Aspilet ISDN Meloxicam	5	3			3
96.	PCT Sohobion	2	1			1
97.	Depakote Asam folat	2	1			2
98.	Mecobalamin Piracetam MP	3	3			3
99.	Cefadroxil Pamol	2	1	1		1
100.	Ketorolac inj Meconeuro Epsonal Omeprazol	3	1			3
101.	PTU Propanolol	2	2			2
102.	Combivent	6	3	1		5

	Masker inhalasi Azitromisin Spiriva Lasal syr MP Sukralfat syr					
103.	Bisoprolol Lansoprazol Sukralfat	3	3			3
104.	Lido inj Omeprazol Meconeuro	2	1			2
105.	Bevita syr	1				
106.	Seretide Amlodipin Teofilin+salbu+a mbroxol pulv	5	3			4
107.	Cefadroxil Natrium diklofenak	2	2	1		2
108.	Captopril Vit C	2	2			2
109.	Bisoprolol Amlodipin Simvastatin	3	3			3
110.	Ciprofloxacin Lansoprazol	2	2	1		2
111.	Cefadroxil Pamol Gentamicin	3	2	2		2
112.	Ambroxol	1	1			1
113.	Flutias MDI Azitromicin Lasal syr PCT MP	5	3	1		4
114.	Lansoprazol Sukralfat Domperidone Asam folat	4	4			4
115.	Thyrozol	1				1
116.	Phenitoin Clobazam B12	3	3			3
117.	Amlodipin	1	1			1
118.	PTU Bisoprolol Furosemid ISDN	4	4			4
119.	Amoxicilin	2	2	1		2

	Natrium diklofenak					
120.	Amoxicilin GG	2	2	1		2
121.	Cetirizine Lansoprazol	2	2			2
122.	Metformin Glimepirid Alpentin B12	4	3			4
123.	Cefixim Lasal Trilac	3	1	1		2
124.	antihemerhoid	1	1			1
125.	Allopurinol Renedinac Lansoprazol	3	2			2
126.	PTU Propanolol	2	2			2
127.	Seretide inhaler Salbutamol MP Azytromisin Nobul combivent	5	3			4
128.	Furosemid Valsartan Simvastatin Meloxicam Lansoprazol	5	5			5
129.	Depakote Asam folat	2	1			2
130.	Ketokonazol	1	1			1
131.	Livapro ss Ondansetron Ranitidin	3	2			3
132.	Candesartan Concor Aspilet	3	1			2
133.	Kalium diklofenak Asam folat	2	2			2
134.	Lansoprazol Ulsafat syr Domperidone Alprazolam	4	3			4
135.	Lansoprazol Sukralfat syr	2	2			2
136.	Lidokain inj Tofedex Omeprazol	2	1			1

137.	Natrium diklofenak Dexametason	2	2			2
138.	Amoxicilin Asam mefenamat	2	2	1		2
139.	Tamofen	1				1
140.	Asam tranexamat Asam mefenamat	2	2			2
141.	Metformin Glimepirid Acarbose Simvastatin	4	4			4
142.	MP	1	1			1
143.	Bcom PCT	2	2			2
144.	Aspilet Spirinolakton Gabapentin	3	2			2
145.	Asam mefenamat	1	1			1
146.	Doksisiklin	1	1	1		1
147.	Vit K Livapro Propanolol Lansoprazol	4	3			4
148.	Caco3 Furosemid Valsartan PCT Cefixim	5	5	1		5
149.	Lansoprazol Sukralfat syr	2	2			2
150.	Lansoprazol Domperidon	2	2			2
151.	Amlodipin Valesco	2	1			1
152.	Amoxicilin Asam mefenamat	2	2	1		2
153.	Cefuroxime Natrium diklofenak	2	2	1		2
154.	Ciprofloxacine Asam mefenamat Cetirizine	3	3	1		3
155.	Mecobalamin	1	1			1
156.	Amoxicilin Methyl prednisolon	2	2	1		2
157.	Sildenafil Cefixim	4	2	1		3

	Berotec MDI Asetilsistein					
158.	Gentamisin salep tube Vit C	2	2	1		2
159.	Captopril	1	1			1
160.	Cefadroxil Natrium diklofenak	2	2	1		2
161.	Phenitoin Diazepam	2	2			2
162.	Clindamycin Asam mefenamat	2	2	1		2
163.	Asam mefenamat	1	1			1
164.	Ondansetron Mecobalamin Cotrimoxazol Diagit	4	3	1		4
165.	Phenitoin Asam folat	2	2			2
166.	PTU Propranolol Lansoprazol	3	3			3
167.	Amlodipin Valesco Pamol	3	1			1
168.	Tramadol MP Ranitidine	3	3			3
169.	Amlodipin Bisoprolol Alprazolam Pravinat	4	3			3
170.	Lansoprazol Metoclopramid Livapro ss	3	2			3
171.	Bisoprolol Furosemid KSR Captopril Digoksin Aspilet	6	4			5
172.	Clindamisin	1	1	1		1
173.	Metformin Gemfibrozil Simvastatin B12	4	4			4
174.	Amoxicilin PCT	2	2	1		2
175.	Caco3	3	2			2

	Asam folat New diatab					
176.	Ramipril	1	1			1
177.	Lansoprazol Sukralfat	2	2			2
178.	Livapro ss Cefixim OBH	3	2	1		3
179.	Cotrimoxazol	1	1	1		1
180.	Natrium diklofenak Asam mefenamat Ranitidine	3	3			3
181.	Clanexy MP PCT OBH syr	4	3	1		4

Lampiran 4. Daftar obat dalam resep periode September-November 2016 yang tidak masuk dalam formularium RSUD Panembahan Senopati Bantul

No.	Nama Obat
1.	Pamol
2.	Aspilet
3.	Sildenafil
4.	Furosix
5.	Sohobion
6.	Biscor
7.	Renadinac
8.	Miconazol
9.	Seretide
10.	Valesco
11.	New diatab
12.	Sysmuco
13.	Avodart
14.	Sysmuco
15.	Bevita syr

No.	Nama Obat
16.	Tofedex
17.	Pravinat
18.	Clonazepam
19.	Eperison HCl
20.	Lasal syr
21.	Ichtyol
22.	Attorvastatin
23.	Dispo 3cc
24.	Calamec
25.	Perhidrol
26.	Ramixal
27.	Ingatol
28.	Almacid
29.	Fuladic acid
30.	Alpentin

Lampiran 5. Data Responden

Tangible					Reliability					Assurance					Responsiveness					Emphaty				Total		
1	2	3	4	×	5	6	7	8	9	10	11	12	13	Hasil	14	15	16	17	18	Hasil	19	20	21		Hasil	
4	4	4	4	4,0	4	3	3	3	4	3,4	4	4	4	4	4,0	4	5	5	5	5	4,8	5	5	5	5,0	4,24
3	3	4	4	3,5	4	3	3	3	2	3,0	2	2	3	3	2,5	3	3	3	3	3	3,0	3	3	3	3,0	3
4	4	4	5	4,3	5	5	5	5	5	5,0	4	4	4	4	4,0	3	3	3	4	4	3,4	5	5	5	5,0	4,33
4	4	4	4	4,0	4	4	4	5	5	4,4	4	4	4	5	4,3	5	5	4	3	3	4,0	4	4	5	4,3	4,197
3	3	3	4	3,3	4	4	4	4	4	4,0	4	4	4	4	4,0	4	3	3	3	3	3,2	4	4	4	4,0	3,69
3	3	2	2	2,5	2	2	2	2	3	2,2	3	3	3	3	3,0	2	2	2	2	2	2,0	2	3	3	2,7	2,473
4	4	4	4	4,0	4	4	3	3	3	3,4	4	4	4	4	4,0	4	4	4	4	4	4,0	3	3	3	3,0	3,68
3	3	3	4	3,3	4	4	4	4	4	4,0	4	4	4	4	4,0	2	2	2	2	2	2,0	4	4	4	4,0	3,45
4	4	4	3	3,8	3	4	5	5	4	4,2	4	4	4	5	4,3	4	4	5	5	5	4,6	4	4	4	4,0	4,16
3	3	3	3	3,0	4	4	4	3	3	3,6	3	4	3	3	3,3	3	3	3	3	3	3,0	4	4	4	4,0	3,37
4	4	4	4	4,0	4	4	4	4	5	4,2	5	5	5	5	5,0	4	4	5	5	4	4,4	4	4	4	4,0	4,32
3	3	3	3	3,0	2	2	3	3	2	2,4	2	4	4	4	3,5	3	3	3	2	2	2,6	2	2	2	2,0	2,7
4	4	4	4	4,0	4	3	4	4	2	3,4	4	4	2	4	3,5	4	4	2	2	2	2,8	4	4	4	4,0	3,54
4	4	4	3	3,8	3	3	3	4	3	3,2	3	3	4	4	3,5	3	3	3	3	4	3,2	5	4	4	4,3	3,597
4	4	3	4	3,8	4	4	4	4	4	4,0	4	4	4	4	4,0	4	4	4	4	4	4,0	4	4	4	4,0	3,95
5	5	5	5	5,0	1	4	4	2	5	3,2	5	5	5	5	5,0	5	5	1	5	5	4,2	1	5	5	3,7	4,213
3	3	3	3	3,0	3	3	3	3	3	3,0	3	3	3	3	3,0	3	3	3	3	3	3,0	3	3	3	3,0	3
3	3	3	3	3,0	3	3	4	4	4	3,6	3	3	4	4	3,5	3	3	4	3	3	3,2	4	4	4	4,0	3,46
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3	3	2	3	2,8	3	3	3	3	3	3,0	3	3	3	3	3,0	3	3	3	3	3	3,0	3	3	3	3,0	2,95

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4	4	4	4	4,0	4	4	4	4	4	4,0	4	4	4	4	4,0	4	3	4	4	4	3,8	3	3	4	3,3	3,827

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4	4	3	4	3,8	3	4	4	4	4	3,8	4	4	3	4	3,8	2	3	3	3	2	2,6	4	3	4	3,7	3,513
3	3	3	4	3,3	3	3	3	3	3	3,0	3	3	3	3	3,0	3	3	3	3	3	3,0	3	3	3	3,0	3,05

Keterangan :

1 = Tidak Puas 2 = Kurang Puas 3 = Cukup Puas 4 = Puas 5 = Sangat Puas

Perhitungan aspek pelayanan pasien :

$$\text{Aspek Tangible} = \frac{\text{jumlah skor tiap responden}}{\text{jumlah pertanyaan}}$$

$$\text{Aspek Responsiveness} = \frac{\text{jumlah skor tiap responden}}{\text{jumlah pertanyaan}}$$

$$\text{Aspek Reliability} = \frac{\text{jumlah skor tiap responden}}{\text{jumlah pertanyaan}}$$

$$\text{Aspek Assurance} = \frac{\text{jumlah skor tiap responden}}{\text{jumlah pertanyaan}}$$

$$\text{Aspek Emphaty} = \frac{\text{jumlah skor tiap responden}}{\text{jumlah pertanyaan}}$$

Lampiran 6. Hasil Data Analisis Distribusi Frekuensi

Kepuasan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Puas	1	1,0	1,0	1,0
	Sangat Puas	3	3,0	3,0	4,0
	Puas	24	24,0	24,0	28,0
	Kurang Puas	14	14,0	14,0	42,0
	Cukup Puas	58	58,0	58,0	100,0
	Total	100	100,0	100,0	

Tingkat Kepuasan Pasien berdasarkan 5 Aspek Mutu Pelayanan

Tangible

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Puas	1	1,0	1,0	1,0
	Sangat Puas	6	6,0	6,0	7,0
	Puas	26	26,0	26,0	33,0
	Kurang Puas	7	7,0	7,0	40,0
	Cukup Puas	60	60,0	60,0	100,0
	Total	100	100,0	100,0	

Responsiveness

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Puas	2	2,0	2,0	2,0
	Sangat Puas	5	5,0	5,0	7,0
	Puas	22	22,0	22,0	29,0
	Kurang Puas	23	23,0	23,0	52,0
	Cukup Puas	48	48,0	48,0	100,0
	Total	100	100,0	100,0	

Reliability

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Puas	8	8,0	8,0	8,0
	Puas	34	34,0	34,0	42,0
	Kurang Puas	9	9,0	9,0	51,0
	Cukup Puas	49	49,0	49,0	100,0
	Total	100	100,0	100,0	

Emphaty

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Tidak Puas	2	2,0	2,0	2,0
	Sangat Puas	7	7,0	7,0	9,0
	Puas	37	37,0	37,0	46,0
	Kurang Puas	13	13,0	13,0	59,0
	Cukup Puas	41	41,0	41,0	100,0
	Total	100	100,0	100,0	

Assurance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Sangat Puas	12	12,0	12,0	12,0
	Puas	45	45,0	45,0	57,0
	Kurang Puas	5	5,0	5,0	62,0
	Cukup Puas	38	38,0	38,0	100,0
	Total	100	100,0	100,0	



Program Studi Farmasi
Fakultas Kedokteran dan Ilmu Kesehatan
Universitas Muhammadiyah Yogyakarta

No. : 2404/C.4-II/ FARM-UMY/VII /2016
Hal : Permohonan Ijin Penelitian
Lamp. : -

Kepada Yth.
Direktur RSUD Panembahan Senopati Bantul
Di-
Tempat

Dengan hormat,

Dengan ini kami memohonkan ijin bagi mahasiswa kami Prodi Farmasi FKIK UMY untuk melakukan penelitian dalam rangka penyusunan KTI, sebagai berikut :

Nama : Neil Autari S
NIM : 20130350063
Prodi : Farmasi
Tempat : RSUD Panembahan Senopati Bantul
Rencana Judul KTI : Evaluasi Pola Peresepan Obat Berdasarkan Indikator WHO 1993 dan Kepuasan Pasien Rawat Jalan di RSUD Panembahan Senopati Bantul
Pembimbing KTI : Sri Tasminatun, M.Si.,Apt

Atas ijin yang diberikan dan kerjasamanya kami ucapkan terima kasih.

Yogyakarta, 22 Juli 2016
Kaprosdi Farmasi FKIK UMY



Sabtanti Harimurti, Ph. D., Apt.

Tembusan :

1. Bagian Diklat RSUD Panembahan Senopati Bantul
2. Arsip

Kampus:

Jl. Lingkar Selatan, Tamantirto, Kasihan, Bantul, Yogyakarta 55183
Telp. (0274) 387656 ext. 257 Fax. (0274) 387646

Muda mendunia



PEMERINTAH KABUPATEN BANTUL
RSUD PANEMBAHAN SENOPATI

Jl. Dr. WAHIDIN SUDIRO HUSODO BANTUL 55714
Telp. (0274) 367381, 367386 Fax. (0274) 367506.
Website : <http://rsudps.bantulkab.go.id>
E-Mail: rsudps@bantulkab.go.id



SURAT KETERANGAN / IZIN PENELITIAN

Nomor : 070/ 381

Berdasarkan surat dari RSUD Panembahan Senopati Bantul Nomor : 070/4831 tanggal 1 September 2016, maka mahasiswa tersebut mengajukan : **Permohonan Perpanjangan Ijin Penelitian**

Diizinkan kepada :

Nama : **NEIL AUTARI S**
NIM : 20130350063
Program Studi : S1 Farmasi UMY
Waktu : 26 Januari s/d 26 April 2017
Judul : ***Evaluasi Pola Peresepan Berdasarkan Indikator WHO 1993 dan Kepuasan Pasien Rawat Jalan di RSUD Panembahan Senopati Bantul***

Dengan Ketentuan :

1. Wajib menjaga tata tertib dan mentaati ketentuan-ketentuan yang berlaku,
2. **Wajib memberikan laporan hasil penelitian berupa Hard Copy dan Soft Copy (CD)** kepada Direktur c/q Kepala Sub Bagian Diklit RSUD Panembahan Senopati Bantul,
3. Surat izin ini hanya diperlukan untuk kegiatan ilmiah,
4. Surat izin ini dapat dibatalkan sewaktu-waktu apabila tidak dipenuhi ketentuan-ketentuan tersebut di atas.

Demikian surat keterangan ini dibuat untuk dapat dipergunakan sebagaimana mestinya.

Bantul, 26 Januari 2017
An. Direktur
Wadir. Umum & Keuangan
Ub. Ka Sub/Bag Diklat,



Vermianti, SE/MM
NIP. 1981 12 15 2009 03 2 007

Tembusan disampaikan kepada Yth. :

1.
2. Ybs



Fakultas Kedokteran dan Ilmu Kesehatan
Universitas Muhammadiyah Yogyakarta

Nomor : 440/EP-FKIK-UMY/VII/2017

KETERANGAN LOLOS UJI ETIK
ETHICAL APPROVAL

Komite Etik Penelitian Fakultas Kedokteran dan Ilmu Kesehatan Universitas Muhammadiyah Yogyakarta dalam upaya melindungi hak asasi dan kesejahteraan responden/subyek penelitian, telah mengkaji dengan teliti protokol berjudul :

The Ethics Committee of the Faculty of Medicine and Health Sciences, University of Muhammadiyah Yogyakarta, with regards of the protection of human rights and welfare in research, has carefully reviewed the research protocol entitled :

“Evaluasi Pola Peresapan Obat Berdasarkan Indikator WHO 1993 dan Kepuasan Pasien Rawat Jalan di RSUD Panembahan Senopati Bantul”

Peneliti Utama : Neil Autari S
Principal Investigator

Nama Institusi : Program Studi Farmasi FKIK UMY
Name of the Institution

Negara : Indonesia
Country

Dan telah menyetujui protokol tersebut diatas.
And approved the above-mentioned protocol.

Yogyakarta, 26 Juli 2017

Sekretaris
Secretary

Dr. dr. Titiek Hidayati, M. Kes

*Peneliti Berkewajiban :

1. Menjaga kerahasiaan identitas subyek penelitian
2. Memberitahukan status penelitian apabila :
 - a. Setelah masa berlakunya keterangan lolos uji etik, penelitian masih belum selesai, dalam hal ini *ethical clearance* harusb. diperpanjang
 - b. Penelitian berhenti di tengah jalan
3. Melaporkan kejadian serius yang tidak diinginkan (*serious adverse events*)
4. Peneliti tidak boleh melakukan tindakan apapun pada responden/subyek sebelum penelitian lolos uji etik dan *informed consent*

Kampus:

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Muda mendunia